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Salesforce Community Cloud Consultant

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QUESTION 1

Why would you modify the Head Markup of a Salesforce Community? [Choose 3]

A. To add Custom JavaScript blocks

B. To add SEO meta tags

C. B and C

D. To modify the community colour palate

E. To add References to external JavaScript files

F. To enable single sign on

Correct Answer: ABE

QUESTION 2

What is the first step the Salesforce Admin must complete to set up the partner users?

Universal Containers has a community for their partners. They would like to add a new partner company and grant their users access to the Community.

A. Create a partner profile for the company.

B. Add partner contacts to the Community as members.

C. Create the account and enable it as a partner account.

D. Allow partner users to self -register and gain access.

Correct Answer: A

QUESTION 3

During a recent review of their partner Community, the Director of Marketing has concerns about the look and feel of the Community template they are using.

Which two individual actions should a Community Cloud consultant recommend to address this issue?

A. Install a lightning Bolt template the AppExchange

B. Build custom HTML pages according to marketing specifications

C. Implement a custom theme for the Community

D. Build Visualforce pages and apply custom CSS

Correct Answer: C

QUESTION 4

Universal Containers builds a Community to expose Leads and Opportunities to their resellers. They have a team Of Channel Managers who manage the partner accounts. Universal Containers wants each Channel Manager to be able to:

1.

 Grant Or remove employees access to the partner account.

2.

 Specify the access level (Read, Read-Write).

3.

 Add or remove a group of employees to the partner account.

4.

 Manage their Own group Of employees.

How should the Salesforce Admin fulfill this requirement?

A. Leverage manual shares.

B. Leverage Account Teams.

C. Leverage public groups.

D. Leverage sharing rules.

Correct Answer: B

QUESTION 5

Universal Containers builds a Customer Community on the Napili template. They add a record list component to the right column of the home page. This component needs to show customers their five most recent cases. They already created a \\'My Cases\\' list view. How should a Salesforce Admin set the record list component properties?

A. Use the Case object with compact layout, return five records, and use the \\'My Cases\\' list view

B. Use the Case object with full layout, return five records, and use the \\'My Cases\\' list view

C. Use the \\'My Cases\\' list view with compact layout, return five records, and disable public access

D. Use the Case object, return five records, use the \\'My Cases\\' list view, and disable public access

Correct Answer: D

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