

### C OM MUNITY-CLOUD-CONSULTANT<sup>Q&As</sup>

Salesforce Community Cloud Consultant

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#### **QUESTION 1**

It\\'s been a long and exciting week of developing your new Customer Community, so exciting in fact you just removed the Administrator profile from the Selected Community Profiles and can no longer access the Community. What should you do next?

- A. Create a case with Salesforce support
- B. Disable the community and reactivate it as this automatically adds the Administrator Profile
- C. Perform Community Membership updates using the API
- D. Go into Setup >> Community Settings and Select >> Apply default access settings

Correct Answer: C

#### **QUESTION 2**

You have been asked to create a Community leveraging Out-of-the-box login, logout, self-registration, and error pages. Would you recommend the use of Community Builder or Force.com site?

- A. Community Builder but only with the Napili or Koa template
- B. Force.com Sites
- C. It doesn\\'t matter, both will work
- D. Community Builder
- E. Neither, only Customer and Partner Portals currently support error pages

Correct Answer: C

#### **QUESTION 3**

Your company wish to use their own URL for their community to maximize the brand impact to customers. How would you achieve this?

- A. My Salesforce1
- B. My Domain
- C. Salesforce1
- D. Custom URLs
- E. Community Domains

Correct Answer: D

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#### **QUESTION 4**

A Salesforce Admin added a Recommendation component in the Community Builder. The Page displays correctly in the Community Builder. However, the Recommendation component does NOT display in the Community.

What is the most likely cause of this issue?

- A. Recommendation is NOT enabled for the community.
- B. Members do NOT have permissions to see recommendations in the Community.
- C. The page changes with the recommendation component have NOT been published.
- D. NO recommendation exist for this Community.

Correct Answer: C

#### **QUESTION 5**

Universal Containers needs to provide Community access to a select set of customers. Customers will NOT be asked to register.

In which two ways can a Salesforce Admin accomplish this task? Choose 2 answers.

- A. Use external ETL tools to extract customers and load into Salesforce.
- B. Use the Salesforce Community User API to create Community users.
- C. Use the Data loader to extract the customers and upload the customers to be set up as Community users.
- D. Use the Community import wizard to create users.

Correct Answer: AC

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