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QUESTION 1

Which of the following is true that can cause data loss when an existing custom field is changed? (Check all that apply)

A. Changing to or from type Date or Date/Time

B. Changing to Number from any other type

C. Changing to number from Percent

D. Changing to one Currency from any other currency type

Correct Answer: ABCD

QUESTION 2

Ursa Major Solar tracks both user issues and customer issues.

A user issue can be logged as:

new

waiting for reply closed

A user issue can be logged as: new working closed

An Administrator needs to track both case types. Which features should be used?

A. Record Types and Support Processes

B. Page Layouts and Process Builder

C. Workflows and Automated Case Users

D. Page Layouts and Record Types

Correct Answer: A

QUESTION 3

Your System Administrator must reset your password for you if you lose it.

A. True

B. False

Correct Answer: B

QUESTION 4

When you transfer an Account which of the following objects are automatically transferred?

A. Contacts (on business accounts only), attachments, open opportunities owned by the current account owner

B. Contacts (on business accounts only), attachments, notes, open activities, open opportunities owned by the current account owner

C. Attachments, notes, open activities, open opportunities owned by the current account owner

D. Contacts (on business accounts only), attachments, notes, open activities

Correct Answer: B

QUESTION 5

Which of the following objects support business processes?

A. Cases

B. Opportunities

C. Campaigns

D. Knowledge

Correct Answer: AB

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