

# CRT-101<sup>Q&As</sup>

Certification Preparation for Administrator

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#### **QUESTION 1**

What are Chatter Groups?

A. Check the answer in explanation.

Correct Answer: A

Chatter groups let you share information with specific people. For example, if you\\'re working on a project

and want to share information only with your team members, you can create a Chatter group for your

team.

Chatter groups include a list of members, a Chatter feed, and a photo. You can create the following types

of Chatter groups:

Public: Anyone can see the group\\'s updates, but only members can post updates. Anyone can join a

public group.

Private: Only members can see and post updates. The group\\'s owner or managers must add members.

### **QUESTION 2**

If a user leaves your company, the system administrator should do the following to prevent future access to the Salesforce org.

A. Delete their user record

- B. De-activate their user record
- C. Delete any accounts or contacts owned by that user
- D. None of the above

Correct Answer: B

#### **QUESTION 3**

Only 1 permission set can be assigned to a user.

A. True

B. False

Correct Answer: B



## **QUESTION 4**

Organization-Wide Default Sharing Rule for Calendar Access Default is as Follows:

- A. Hide Details
- B. Hide Details and Add Events
- C. Show Details
- D. Show Details and Add Events

Correct Answer: B

### **QUESTION 5**

A custom field is made Read only from the Field level security and Required from Page layout. The Field will be:

- A. Read Only for the User
- B. Required for the User
- C. Throws an error and don\\'t allow to make Read only field Mandatory from page layout
- D. User is given a choice in a pop up window
- Correct Answer: A

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