



# CRT-211<sup>Q&As</sup>

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### QUESTION 1

A Sales manager must be informed if an opportunity reaches 500,000\$ mark. So that manager can check if they can approve it or not? Provided that once who is asking for approvals are chatter users. Choose 2

- A. Big Deal Alert
- B. Enable Chatter Post Notification
- C. Enable Allow approval by Email
- D. Approval Process by a chatter

Correct Answer: CD

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### QUESTION 2

The sales manager at Universal Containers wants to see all opportunities that do not have any activities. Which report type could be used to meet this requirement? Choose 2

- A. A custom report type with Opportunity as the primary object and Activity as the secondary object
- B. An opportunity report with a cross-object filter of opportunities without activities
- C. A joined report using an opportunity report in Block A; a task and event report filtered by tasks for Block B
- D. A standard opportunity filtered by the field Last Activity and a custom date range that is blank

Correct Answer: BD

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### QUESTION 3

What is the correct order of steps to follow when working with inbound change sets?

- A. Deploy, Validate, Monitor
- B. Validate, Deploy, Monitor
- C. Deploy, Monitor, Validate
- D. Monitor, Deploy, Validate

Correct Answer: B

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### QUESTION 4

If users role is changed from Emea Sales to US Sales, what will be impact on owner based Sharing rule?

- A. All Sharing rules will be recalculated automatically



- B. None of sharing rules will be recalculated
- C. Sharing rule will be recalculated only if users move up in hierarchy
- D. Only manual sharing will be recalculated

Correct Answer: A

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#### QUESTION 5

Universal Container categorizes its accounts with one of two status values-Prospect or Customer. The administrator wants to automatically change the value from Prospect to Customer when an opportunity is won. What can the administrator do to accomplish this? Choose 2

- A. Create an Account workflow rule that updates the Account Status field
- B. Use Visualforce to update the Account Status field
- C. Use an Apex trigger to updated the Account Status field
- D. Create an opportunity workflow rule that updates the Account Status field

Correct Answer: CD

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