

## CRT-271<sup>Q&As</sup>

Certification Preparation For Community Cloud Consultants

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#### **QUESTION 1**

The Capricorn Coffee Community contains a section focused on Coffee Bean Types. That section contains areas focused on Java, Arusha, and Pacamara. A Salesforce Admin needs to make sure that end users can easily discover the Java, Arusha, and Pacamara sections. When setting up the Community, which two steps should a Salesforce Admin take to meet the requirement? (Choose 2)

- A. Assign relevant articles to a group
- B. Add the More Topics link to the navigation menu
- C. Make sure subtopics are enabled in the page headline
- D. Enable Feed Tracking for these topics

Correct Answer: AD

#### **QUESTION 2**

Your company has provided you with a list of \'Bad Words\\' that they would like community users prevented from posting in the community. What do you use to achieve this?

- A. Enable Automatic Sensitive Word Filtering
- B. Content Criteria and Rate Rules
- C. Member Criteria and Rules
- D. Moderation Rules
- E. Content Criteria and Content Rules
- F. Member Rules

Correct Answer: E

#### **QUESTION 3**

Universal Containers needs to use their corporate portal to authenticate Community users, allowing users access to the Community after they have successfully logged into the Portal. What should the Salesforce Admin do in the Communities to support this login requirement?

- A. Enable Guest User access in Communities to support seamless access to Communities from the Portal
- B. Configure Single Sign on in Salesforce and reuse the federated authentication providers in the Community
- C. Add Social Sign on to allow users to log in from the Portal without signing into the Community
- D. Enable Community login support for employees in the Portal configuration

Correct Answer: D

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#### **QUESTION 4**

Regional Containers have been developing their Partner Community, they have created all therequired pages, content and have created all the Community users and relevant profiles they activated the Community 10 minutes ago, when were the Partner Users notified of their community login credentials?

- A. During Development when the contacts were created as Community Users
- B. After development when the community was activated
- C. During development when the profile was added to the Community Configuration
- D. Users are not notified until the Invite Members checkbox is selected within the Community Manager

Correct Answer: B

#### **QUESTION 5**

Which three Lightning Components are available in Builder when customizing a home page? (Choose 3)

- A. Related Topics List
- B. Feed Publisher
- C. Headline
- D. Search Results
- E. Home Page Tabs

Correct Answer: ABD

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