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QUESTION 1

Universal Containers launches a Partner Community for their resellers who have access to Leads, Opportunities, and Dashboards. Universal Containers has the following requirements to support their partners during the sales cycle:

Universal Containers can engage with partners during the Sales cycle.

Universal Containers can have internal users NOT visible to partners.

The Channel Manager can bring any Universal Containers employee to the community.

Universal Containers employees may or may NOT have access to the Partner Community.

How should a Salesforce Admin fulfill those requirements?

- A. Leverage Opportunity feed and manual shares for access control
- B. Leverage unlisted groups and record sharing for access control
- C. Leverage private groups and record sharing for access control
- D. Leverage Opportunity feed and group record layout for access control

Correct Answer: C

QUESTION 2

What permission(s) would you assign a community manager?

- A. Communities Administrator
- B. Setup and Create Portals
- C. Manage Community Settings
- D. Create and Setup Communities
- E. Manage Portals

Correct Answer: C

QUESTION 3

You have spent the last two weeks getting your community ready for the prime time and have recently deployed your configuration to production and now wish to make it publicly available. What steps do you take to do this?

- A. Deploying to production automatically enables the community



- B. Go into the Community Builder >> Settings and Activate the community
- C. Go into the Community Manager >> Administration and Activate the community
- D. Go into the Community Manager >> Administration >> Settings and Activate the Community
- E. The community will automatically activate when you add users to it

Correct Answer: D

QUESTION 4

Your company wish to use their own URL for their community to maximise the brand impact to customers. How would you achieve this?

- A. Community Domains
- B. Custom URLs
- C. My Domain
- D. My Salesforce1
- E. Salesforce1

Correct Answer: B

QUESTION 5

Universal Containers needs a Community for distributors who manage their sales with the following requirements:

Each distributor has multiple users.

Users within the same distributor should be able to talk with each other.

Users should NOT be able to talk with users from other distributors.

The Knowledge articles and other Community features should be the same for all distributors.

How should the Salesforce Admin meet these requirements?

- A. Create Sharing groups to share users within a distributor. Allow users, keeping the OWD for Users as private
- B. Create a separate Community for each distributor. Allow members to talk within the Community and enable the Community user visibility
- C. Enable the Portal user visibility and disable the Community user visibility under Sharing settings. Keep OWD for Users as private for external users
- D. Create a Sharing set to share the users within a distributor in the Community. Allow users, keeping the OWD for Users as private



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Correct Answer: C

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