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QUESTION 1

You have spent the last two weeks getting your community ready for the prime time and have recently deployed your configuration to production and now wish to make it publicly available. What steps do you take to do this?

A. Deploying to production automatically enables the community

B. Go into the Community Builder >> Settings and Activate the community

C. Go into the Community Manager >> Administration and Activate the community

D. Go into the Community Manager >> Administration >> Settings and Activate the Community

E. The community will automatically activate when you add users to it

Correct Answer: D

QUESTION 2

Universal Containers needs to create a Support Community with the following requirements:

Customer and partner users will be members of this community and use the Customer Community and

Partner Community License, respectively.

A customer user should be able to see all cases opened for their account, including cases opened by their

colleagues.

Customer users must be able to collaborate with all Community users.

What two things should a Salesforce Admin do to accomplish this? (Choose 2)

A. Select the Community User Visibility checkbox

B. Enable Super User access for customer users

C. Set up Delegated Admin access for customer users

D. Create a Sharing Set on the Case object

Correct Answer: AB

QUESTION 3

Universal Containers has a customer Community in Europe and plans to roll out a separate Community for their US customers. They have separate profiles for their US, Europe, and Asia customers. How could the Salesforce Admin limit the membership of this new community to US customers?

A. Add each US customer as a Community member from their contact record

B. Add only US customer profiles as Community members

C. Add US users to the Community sharing set

D. Add the US customer public group to the Community as members of the Community

Correct Answer: A

QUESTION 4

How is visibility to Articles Types controlled for Community Members?

A. Community Settings

B. User Record

C. Community Manager

D. Profile

E. All Articles Types within the shared data categories and visible to Community Members.

Correct Answer: D

QUESTION 5

Universal Containers recently built a Community for their customers. They would like to allow access of files maintained in their SharePoint server with customers. Which Salesforce feature should the Salesforce Admin recommend?

A. Chatter and Files

B. Files Connect

C. Files Sync

D. Content Library

Correct Answer: D

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