



CRT-402^{Q&As}

Certification Preparation for Platform App Builder

Pass Salesforce CRT-402 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.geekcert.com/crt-402.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Salesforce
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

What should be done to provide managers access to records of which they are not the owner in a private sharing model?

- A. Create a Manager Permission set and select the "View All Data" option
- B. Create a Manager profile and select the "View My Teams Data" option.
- C. Define a Role Hierarchy and use the Grant Access Using Hierarchies option
- D. Set the Manger field for each User Record on the Manager\\'s team.

Correct Answer: A

QUESTION 2

Universal Containers is rolling out a new customer service process. Customer service managers will need to edit cases for their subordinates, but not cases for other groups. Managers and users should be able to view all cases. What is the recommended solution to configure this? Choose 2 answers

- A. Create standard role hierarchies
- B. Set organization-wide sharing defaults to public read/only.
- C. Create criteria-based sharing rules.
- D. Set organization-wide sharing defaults to private.

Correct Answer: AB

QUESTION 3

Universal Containers has two types of customer support processes: Platinum and Diamond. The app builder created separate record types for each process on the Case object. The customer support team should not be able to create new cases with the Diamond record type.

How can this requirement be met?

- A. Update the profile to remove the Diamond record type from the support team.
- B. Remove the ability for the support team to create new case records.
- C. Make the record type hidden to all users and then use sharing rules to share it.
- D. Update the organization-wide defaults to private.

Correct Answer: A



QUESTION 4

A custom field contains a feedback score which is on a scale of one to five. End users would like a visual indicator of one to five stars based on the number found in the feedback score custom field.

How can this visual indicator be displayed?

- A. Use a custom number field.
- B. Use a custom image field.
- C. Use a custom formula field.
- D. Use a custom text field.

Correct Answer: C

QUESTION 5

What objects are supported by the Import Wizard?

- A. Contacts
- B. Leads
- C. Accounts
- D. Custom objects
- E. Solutions
- F. All of the above

Correct Answer: F

[CRT-402 Practice Test](#)

[CRT-402 Study Guide](#)

[CRT-402 Exam Questions](#)