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QUESTION 1

Which of the following is waste?

- A. storage
- II. inspections
- III. queues
- B. I
- C. I and II
- D. I and III
- E. III
- F. I, II and III

Correct Answer: E

QUESTION 2

Enterprise resources planning (ERP) is defined as a:

- A. framework for organizing, defining, and standardizing business processes to use its internal knowledge to seek external advantage.
- B. production control system that determines priorities of in-process work.
- C. software module used to determine whether sufficient capacity is available to ship customer orders on time.
- D. process whereby sales, marketing, and operations determine what products will be sold and what resources will be required for production.

Correct Answer: A

Reference: <https://www.aptean.com/en-US/insights/blog/erp-system-definition>

QUESTION 3

All of the following are used to signal in a JIT environment that more work is needed by the next work station EXCEPT:

- A. light
- B. empty bin
- C. empty space on floor
- D. master schedule



E. card

Correct Answer: D

QUESTION 4

All of the following are reasons for adopting a continuous process improvement approach to supply chain management EXCEPT:

- A. SCM is process-oriented.
- B. Supply chains are dynamic.
- C. Supply chains support functional products.
- D. Supply chains evolve.

Correct Answer: C

QUESTION 5

When classifying products as either A, B or C items, which of the following best describes A items?

- A. 20% of the items that represent 80% of sales
- B. 30% of the items that represent 50% of sales
- C. 30% of the items that represent 15% of sales
- D. 50% of the items that represent 50% of sales
- E. 50% of the items that represent 5% of sales

Correct Answer: A

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