



## Certified Supply Chain Professional

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#### **QUESTION 1**

A manufacturer\\'s inventory levels are growing and service levels are dropping. Which of the following supply chain strategies is most appropriate to reduce inventory and improve service?

- A. Increase the safety stockon all items.
- B. Reduce the setup time.
- C. Optimize the total cost.
- D. Implement batch operations.

Correct Answer: B

#### **QUESTION 2**

Which of the following types of measures is the simplest measure?

- A. measures of time
- B. measures of cost
- C. measures of efficiency
- D. measures of effectiveness

Correct Answer: A

#### **QUESTION 3**

Which of the following actions is key to achieving superior business performance using sales and operations planning (SandOP)?

- A. Implement multi echelon inventory optimization software.
- B. Obtain organizational commitment to high forecast accuracy.
- C. Implement lean manufacturing principles at all locations.
- D. Define and implement a global sourcing strategy.

Correct Answer: B

#### **QUESTION 4**

What is the first step in devising an effective supply chain strategy ?

A. analyze the product life cycle



- B. consider the nature of demand for products
- C. make demand predictable
- D. increase product variety
- E. decrease market standard for lead time

Correct Answer: B

### **QUESTION 5**

A retailer moving to a demand-driven supply network is most likely to implement point of sale (POS) to achieve:

- A. lower total supply chain costs by leveling the supply plan.
- B. shorter queues when customers pay for purchases.
- C. profit optimization through better promotion timing.
- D. faster response times to actual customer demand.

Correct Answer: D

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