



# DEV-450<sup>Q&As</sup>

Salesforce Certified Platform Developer I

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### QUESTION 1

A marketing user has received a file of leads to import into Salesforce. What tool can be used to avoid duplicate lead records?

- A. Merge leads function
- B. Validation rules
- C. Data loader
- D. Data import Wizard

Correct Answer: D

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### QUESTION 2

Universal Containers uses web-to-case to convert support requests submitted through its website into cases. The support team would like Salesforce to automatically send an email containing password reset instructions to the customer when the case subject contains the words "forgot" and "password".

What does the administrator need to configure to meet this requirement?

- A. Validation rule
- B. Auto-response rule
- C. Email-to-case
- D. Support settings

Correct Answer: B

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### QUESTION 3

When creating a new user, which two items must the Administrator ensure before saving the new user record? (Choose two.)

- A. Username is added to the Active User Log.
- B. Username is in the format of an Email Address.
- C. Username is identical to the User's Email address.
- D. Username is unique across all Salesforce Orgs.

Correct Answer: BD

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### QUESTION 4



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Which two can be done with a workflow field update action? (Choose two.)

- A. Update the value of a field on a child object.
- B. Change the record type of a record.
- C. Apply a specific value to a field.
- D. Select a formula field for a field update.

Correct Answer: BC

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#### QUESTION 5

Which two chart types should be used to display summary values from two different levels of grouping in a report? (Choose two.)

- A. Funnel chart
- B. Stacked bar chart
- C. Donut chart
- D. Grouped line chart

Correct Answer: BD

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