



# DEV-450<sup>Q&As</sup>

Salesforce Certified Platform Developer I

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### QUESTION 1

A user is having trouble logging into Salesforce. The user's login history shows that this person has attempted to log in multiple times and has been locked out of the organization.

Which two ways should the administrator help the user log into Salesforce? (Choose two.)

- A. Click Unlock on the user's record detail page.
- B. Log in as the user and enter a new password.
- C. Click Reset Password on the user's record detail page.
- D. Send an email to the user containing the user's password.

Correct Answer: AC

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### QUESTION 2

Universal Containers has a custom object named Feedback which is used to capture Users' candid comments about their experience at work. The sales team manager and all representatives have roles in the role hierarchy with sales representatives directly under the sales team manager. HR requires that all Feedback records be private to each User. Managers should not have access to subordinates' Feedback records.

What action should an Administrator take to ensure this requirement is met?

- A. Confirm Feedback object is set to Private and Uncheck 'Grant Access Using Hierarchies' in Organization-wide sharing.
- B. Confirm Feedback object is set to Private and Uncheck 'Enable Role Hierarchy' in Organization-wide sharing.
- C. Confirm Feedback object is set to Restricted and Uncheck 'Enable Role Hierarchy' in Organization-wide sharing.
- D. Confirm Feedback object is set to Restricted and Uncheck 'Grant Access Using Hierarchies' in Organization-wide sharing.

Correct Answer: A

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### QUESTION 3

Which two are capabilities of the content delivery feature of Salesforce Content? (Choose two.)

- A. Associate the content delivery with a Salesforce record.
- B. Password protect content deliveries that contain sensitive data.
- C. Customize the URL assigned to the content delivery.
- D. Encrypt certain content delivery files.

Correct Answer: AB

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#### QUESTION 4

Universal Containers wants sales reps to see the industry, annual revenue, and account owner at a glance on their mobile device. This information should be located at the top of the account record.

What feature should the Administrator configure to meet this requirement?

- A. Page Layout
- B. Mobile Card
- C. Field Set
- D. Compact Layout

Correct Answer: D

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#### QUESTION 5

Universal Containers needs to synchronize data between Salesforce and an external financial system. What should an administrator do to accomplish this?

- A. Use the Excel connector to export records from both systems into Excel.
- B. Use the data loader to upset Salesforce records into the financial system.
- C. Use an external ID field to match records between the systems.
- D. Use the data loader to match records between the systems.

Correct Answer: C

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