# E20-920<sup>Q&As</sup>

## Cloud Services Expert Exam for Cloud Architects

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**QUESTION 1**

When should risk be mitigated as part of the governance process?

A. Before deploying applications in the cloud

B. During the initial planning stage

C. After user acceptance testing is completed

D. During the strategy phase of the lifecycle

Correct Answer: D

**QUESTION 2**

An IT organization is in the process of transitioning to an ITaaS model and adopting cloud services. The Chief Information Officer (CIO) is very concerned about the cultural shift in mindset that will be required in order to achieve success.

What might this concern be?

A. It has to change from reacting to problems towards proactively creating services that meet business needs.

B. IT staff have to learn to focus only IT efficiently and costs

C. Lines of business have to culturally change and only adopt IT\\'s service offering to prevent Shadow IT

D. External service providers have to be retained to educate IT stuff on operating like one of them

Correct Answer: A

**QUESTION 3**

In a hypothetical future scenario, a security company has deployed a large fleet of surveillance drones to observe customer facilities. Audio and visual as well as radio spectrum and infrared data are transmitted back to the security company for processing. The data is run through multiple virtual assistances and expert systems to detect and tag anomalies and potential threats in the data streams before passing team along to human security personnel.

What emerging 3 rd Platform technologies would enable the desired capabilities?

A. Big data analytics, augmented humans, and robotics

B. Robotics, machine learning, and big data analytics

C. Augmented humans, robotics, and machine learning

D. Machine learning, big data analytics, and augmented humans

Correct Answer: B

**QUESTION 4**

A company wishes to transform to using cloud services. They have a good understanding of Service Oriented Architecture (SOA), but have not established the needed education, teamwork, and discipline to take them through the full ITaaS implementation.

As their cloud architect consultant, you need to take them to the next level in the service orientation maturity model. What is the next level?

A. Service Aligned

B. Service Capable

C. Service Aware

D. Self-Service

Correct Answer: C

**QUESTION 5**

An organization will be deploying services in a new private cloud infrastructure. The organization has a strong enterprise and IT governance framework in place.

How will this framework likely be enhanced in the new cloud environment?

A. Policies will be added that support each component of the service lifecycle

B. Policies will be added that support the addition of availability zones

C. The enterprise governance board will be expanded to include cloud architects

D. IT silos will be replaced with a business oriented framework

Correct Answer: A

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