



# Entry Certificate in Business Analysis

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#### **QUESTION 1**

Which activity is a business analyst (BA) performing when ensuring that a set of requirements is developed with enough detail to be usable by a particular stakeholder?

- A. Validating requirements
- B. Verifying requirements
- C. Eliciting requirements
- D. Specifying requirements
- Correct Answer: B

Verify Requirements: ensures that a set of requirements or designs has been developed in enough detail to be usable by a particular stakeholder,

#### **QUESTION 2**

Which of the following core competencies fall under the BABOK\\'s underlying competency "analytical thinking and problem solving"?

- A. Leadership and influencing, facilitation and teamwork
- B. Industry knowledge, conceptual thinking and business acumen
- C. Learning systems thinking and decision making
- D. Decision making ethics and adaptability

Correct Answer: C

#### **QUESTION 3**

What technique is used to elicit business analysis information, including contextual understanding and requirements, by examining available materials that describe either the business environment or existing organizational assets?

- A. Organizational modeling
- B. Document analysis
- C. Functional decomposition
- D. Data flow diagrams

Correct Answer: B

It is a research technique that is used to elicit business analysis information with contextual understanding and requirements. Reference: https://medium.com/@kovalovaelena/top-10-requirement-elicitation-techniques-8a01f2b9de18



### **QUESTION 4**

Which of the following is a common change that can be made to a process in order to improve it?

- A. Understand the relationship between gaps and improvement areas
- B. Automate steps that are more routine and predictable
- C. Generate and evaluate options
- D. Analyze the potential impact of the change

Correct Answer: B

## **QUESTION 5**

Which of the following techniques is used to elicit business analysis information by examining available materials that describe either the business environment or existing organizational assets?

- A. Process analysis
- B. Use cases and scenarios
- C. Observation
- D. Document analysis
- Correct Answer: D

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