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QUESTION 1

Video conferencing, electronic calendars, and electronic voting are examples of:

- A. knowledge management tools.
- B. mapping tools.
- C. collaboration tools.
- D. word processing tools.

Correct Answer: C

Examples of collaboration tools include video conferencing, electronic white boarding, wikis, electronic calendars, online brainstorming tools, electronic decision-making, electronic voting, document sharing, and idea sharing.

QUESTION 2

Which technique would the business analyst (BA) consider to show the transformation of data?

- A. Sequence diagram
- B. Data flow diagram
- C. Data modelling
- D. Flowchart

Correct Answer: B

A data flow diagram illustrates the movement and transformation of data between externals (entities) and processes. The output from one external or process is the input to another. The data flow diagram also illustrates the temporary or permanent repositories (referred to as data stores or terminators) where data is stored within a system or an organization. The data defined should be described in a data dictionary.

QUESTION 3

Which of the following is a characteristic of predictive planning approach?

- A. Activities are divided into iterations
- B. Requirements are gathered through team interaction and feedback
- C. Tasks are performed recurrently
- D. Information is captured in standardized templates

Correct Answer: D

Business analysis information may be captured in a formal document or set of representations following standardized



templates.

QUESTION 4

For which part of an initiative is the business analyst (BA) responsible?

- A. Authorizing the project
- B. Approving solution execution plans
- C. Defining the solution approach
- D. Accepting risk mitigation plans

Correct Answer: C

Business analysts assess the merits of the solution approaches for each design option.

QUESTION 5

What inputs are required to assess business analysis work and to plan to improve processes?

- A. Business analysis performance assessment and performance objectives
- B. Business analysis approach and performance objectives (external)
- C. Business analysis approach and key performance objectives (internal)
- D. Business analysis approach and metrics and key performance indicators (KPIs)

Correct Answer: B

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