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### QUESTION 1

DreamHouse Realty (DR) is designing a digital experience for its global real estate team. The realtors will need access to Knowledge, reports and dashboards, and Leads coming in from the website. Leads are converted to Opportunities by an internal DR deal desk.

Which license type meets this requirement?

- A. Customer Community Plus
- B. Customer Community
- C. Partner Community
- D. Channel Account

Correct Answer: C

This license type allows the realtors to access Knowledge articles, reports and dashboards, and Leads in the digital experience. Partner Community users can also access standard and custom objects, such as accounts, contacts, cases, and opportunities. Partner Community users can also register deals and collaborate with UMS on sales opportunities.

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### QUESTION 2

Which two Community licenses allow records to be shared with a criteria-based sharing rule? Choose 2 answers

- A. Partner Community
- B. Customer Community
- C. Customer Community Plus
- D. Customer Portal

Correct Answer: AC

Two Community licenses that allow records to be shared with a criteria-based sharing rule are Partner Community and Customer Community Plus. These license types allow users to access custom objects and a subset of standard CRM objects, such as accounts, contacts, cases, and dashboards. These license types also support advanced sharing features, such as role hierarchy, sharing rules, manual sharing, and Apex sharing.

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### QUESTION 3

The system administrator at Dreamhouse Realty (DR) is giving Experience Builder access to two colleagues who will be responsible for creating and managing new microsites. One contributor needs to create and customize the site, but not publish it. The other colleague is tasked with adding contributors and publishing the final site.

Which Experience Builder roles should the system administrator grant?

- A. Builder and Experience Admin



- B. Experience Admin and Publisher
- C. Viewer and Publisher
- D. Publisher and Builder

Correct Answer: D

To grant Experience Builder access to two colleagues who will be responsible for creating and managing new microsites, the system administrator should grant Publisher and Builder roles. Publisher and Builder are two Experience Builder roles that define what users can do on the site. Publisher is a role that allows users to add contributors, publish changes, and activate or deactivate sites. Builder is a role that allows users to create and customize sites, but not publish them.

#### QUESTION 4

Universal Containers (UC) is planning to create a portal for its global partner network. Users will be assigned a Partner Community license and a role. Which two things should UC keep in mind when setting up partner roles? Choose 2 answers

- A. Role Hierarchy can only be used if all objects have external OWD set to Private.
- B. The default limit for the number of roles for portals is 50,000 per org.
- C. Unused roles can be deleted.
- D. Once created, roles cannot be deleted.

Correct Answer: BD

When setting up partner roles, you need to keep in mind some considerations, such as:

The default limit for the number of roles for portals is 50,000 per org. You can request an increase from Salesforce if you need more roles. Once created, roles cannot be deleted. You can only deactivate them or rename them.

#### QUESTION 5

What is the most efficient way that a Salesforce Admin can create a single Experience Cloud Site user from a Contact?

- A. Enable the Account as a Customer Account so all Contacts in that Account become Customer users.
- B. Email the Contact a link to the Self-Registration page for the site.
- C. Use Data Loader to add the Contact in Salesforce as a Customer user.
- D. Enable the Contact in Salesforce as a Customer user.

Correct Answer: D

This option allows the Salesforce Admin to create a customer user from an existing contact that is associated with a customer account. The customer user inherits the role, profile, and permission sets from the contact. The Salesforce Admin can also specify a username, email address, and nickname for the customer user.



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