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QUESTION 1

In a business activity model,	which of the following typ	e of activities	respond to	deviations	between a	actual ar	nd planne	d
performance?								

- A. Monitoring activities.
- B. Doing activities.
- C. Controlling activities.
- D. Planning activities.

Correct Answer: C

QUESTION 2

Which of the following statement is TRUE about the process view of an organisation?

- A. It focuses on the customer of the organisation.
- B. It focuses solely on the internal view of the organisation.
- C. It focuses on the functions of an organisation.
- D. It focuses on the organisational structure.

Correct Answer: A

QUESTION 3

An analyst is defining the requirements for an online booking system and wishes to show the business managers the look and feel of the system in order to elicit usability requirements. What investigation technique should the analyst use?

- A. Workshops.
- B. Interviewing.
- C. Ethnographic study
- D. Prototyping.

Correct Answer: D

QUESTION 4

Business analysis bridges the gap between which two disciplines?



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- A. Business Case Definition and Requirements Analysis.
- B. IT Systems Analysis and Acceptance Testing.
- C. Requirements Analysis and IT Systems Development.
- D. Strategic Analysis and IT Systems Analysis.

Correct Answer: B

QUESTION 5

What does the O\\' stand for in the CATVVOE analysis?

- A. The objectives of the business system under review.
- B. The opportunities for change in the business system under review.
- C. The organisation of the business system under review.
- D. The owner of the business system under review.

Correct Answer: D

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