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QUESTION 1

Which of the following would be an appropriate name for a use case that allows a project manager to allocate resources to a project?

- A. Assign resources.
- B. Resource.
- C. Project Manager.
- D. Project.

Correct Answer: A

QUESTION 2

On a class diagram, what do the multiplicities represent?

- A. The number of attributes held within each class.
- B. The minimum and maximum number of operations in each class.
- C. The minimum and maximum number of objects in each class.
- D. The business rules for an association between two classes.

Correct Answer: D

QUESTION 3

A process model has been produced which includes diamond-shaped symbols. What does this diamond-shaped symbol represent in the model?

- A. A document.
- B. An event.
- C. A manual process.
- D. A decision.

Correct Answer: D

QUESTION 4

A batch program runs every night to raise invoices. The next day these invoices are posted out to customers by a clerk. Customers pay the invoices with cheques. The cheques are then banked by a clerk. In this scenario, which of the following represents a business event?



- A. System prints invoices.
- B. Clerk sends invoices to customers.
- C. Customer's cheque is received.
- D. Clerk banks the cheque.

Correct Answer: C

QUESTION 5

Which of the following statements is TRUE?

- A. Improving the business process is concerned with removing problems identified in the AS- IS process.
- B. Introducing bottlenecks is an important principle of business process re-design.
- C. It is not permissible to show decision diamonds on a swim-lane diagram.
- D. Processes cannot be improved by changing the sequence of activities alone.

Correct Answer: A

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