



VCE & PDF

GeekCert.com

<https://www.geekcert.com/field-service-consultant.html>

2024 Latest geekcert FIELD-SERVICE-CONSULTANT PDF and VCE dumps  
Download

# FIELD-SERVICE-CONSULTANT<sup>Q&As</sup>

Salesforce Certified Field Service Consultant

## Pass Salesforce FIELD-SERVICE-CONSULTANT Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.geekcert.com/field-service-consultant.html>

100% Passing Guarantee  
100% Money Back Assurance

Following Questions and Answers are all new published by Salesforce  
Official Exam Center

- ⚙️ **Instant Download** After Purchase
- ⚙️ **100% Money Back** Guarantee
- ⚙️ **365 Days** Free Update
- ⚙️ **800,000+** Satisfied Customers





### QUESTION 1

A dispatcher of a local power outage. All appointments in the affected area must be rescheduled to a different day.

How should the dispatcher update the service appointment?

- A. Create the report to identify the service appointment in the area of notified service resources.
- B. Configure a new scheduling policy to change service appointment
- C. Push reschedule notifications to service service resource using the field service lightning mobile app
- D. Create a map polygon of affected area to select service appointment for rescheduling

Correct Answer: D

---

### QUESTION 2

When completing a work order in the field, the technician needs to capture two signatures to ensure compliance.

Which steps are needed to configure the signatures capture?

- A. create two service reports and add one signature block to each
- B. create relevant signature types and add signature blocks to the service report template.
- C. create a flow that adds tow signature blocks when the service report is generated
- D. create two costume fields for the service appointment and use flows to capture each signature

Correct Answer: B

---

### QUESTION 3

Universal containers have a call center that responds to requests from customers and schedules time for field service engineers (FSEs) to perform work on assets owned by the client. Call center agents are responsible for booking appointments.

Which permission set license should be assigned to the call center agents?

- A. FSL dispatcher license
- B. FSL agent license
- C. FSL admin license
- D. FSL resource license

Correct Answer: B

---



#### QUESTION 4

Universal Containers wants Field Technicians to capture customer authorization via a signature through Salesforce mobile app.

What should a Consultant recommend?

- A. Create a Quick Action on the Service Appointment to launch a Visualforce signature page.
- B. Create an Approval Process from the Service Appointment for the customer's Authorization.
- C. Create a Checkbox on the Service Appointment that will capture the customer's Authorization.
- D. Create a custom text field to capture the customer's signature on Salesforce mobile app.

Correct Answer: C

#### QUESTION 5

A Field Technician from Universal Containers arrived onsite for an appointment, and unfortunately the customer was not present. UC wants to ensure they can track these customer no-show events for future process improvement.

What process should a Consultant recommend to handle this situation?

- A. Set the existing Service Appointment status to Cannot Complete; Create a new Service Appointment against the same Work Order for the follow-up trip.
- B. Set the existing Service Appointment status to Complete; Create a new Work Order and Service Appointment for the follow-up trip.
- C. Set the existing Service Appointment status to In Progress; Create a new Work Order and Service Appointment for the follow-up trip.
- D. Set the existing Service Appointment status to Cannot Complete; Create a new Work Order Line Item for the follow-up trip.

Correct Answer: A

[FIELD-SERVICE-CONSULTANT Practice Test](#)

[FIELD-SERVICE-CONSULTANT Study Guide](#)

[FIELD-SERVICE-CONSULTANT Exam Questions](#)