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QUESTION 1

Which two objects are required when configuring an optimization job?

Choose 2 answers

A. Service territory

B. Polygons

C. Work type

D. Scheduling policy

Correct Answer: AD

QUESTION 2

universal containers operates in a highly regulated industry technician must conduct quarterly inspections for all customers in their region each inspection should be completed within a single visit and include all installed assets on site.

Which two maintenance plan settings should the consultant recommend?

Choose 2 answers

A. Service appointment generation method - one service appointment per work order line item

B. Work order generation method - one work order line item per asset

C. Service appointment generation method - one service appointment per work order

D. Work order generation method - one work order per asset

Correct Answer: BC

QUESTION 3

Universal Containers wants to equip their field technicians with access to helpful information when they are in the field. What solution should a Consultant recommend to satisfy this requirement?

A. Attachments on Cases.

B. Knowledge Base on Cases.

C. Custom Links on Work Orders.

D. Knowledge Base on Work Orders.

Correct Answer: D

QUESTION 4

Which configuration can universal containers use to brand the field service lightning mobile app?

A. Company colours

B. Company address

C. Company style sheets

D. Company logo

Correct Answer: D

QUESTION 5

Universal containers has enabled field service lightning and wants to enable milestones for work orders.

What should a consultant take into consideration?

A. Creating milestones for work orders requires an entitlement for case.

B. Creating milestone trackers requires a custom lightning component.

C. Creating entitlements for work orders requires a custom lightning component.

D. Creating entitlements for cases and work orders must be separated.

Correct Answer: D

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