



VCE & PDF

GeekCert.com

<https://www.geekcert.com/field-service-consultant.html>

2024 Latest geekcert FIELD-SERVICE-CONSULTANT PDF and VCE dumps
Download

FIELD-SERVICE-CONSULTANT^{Q&As}

Salesforce Certified Field Service Consultant

Pass Salesforce FIELD-SERVICE-CONSULTANT Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.geekcert.com/field-service-consultant.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Salesforce
Official Exam Center

- ⚙️ **Instant Download** After Purchase
- ⚙️ **100% Money Back** Guarantee
- ⚙️ **365 Days** Free Update
- ⚙️ **800,000+** Satisfied Customers





QUESTION 1

Universal Containers schedules jobs that require multiple steps when on-site. They would like to add a new status to the existing status flow. Which two configurations need to be set up? Choose 2 answers.

- A. Add the allowed Status Transitions in Field Service Settings.
- B. Add new Status to the Work Order
- C. Add the Status Transitions to the Technicians\ ' Profile.
- D. Add new Status to the Service Appointment.

Correct Answer: CD

QUESTION 2

Universal Containers is looking to implement Entitlement Management to meet the following requirements:

- 1) Any employee from the customer account is eligible for support.
- 2) Specific purchased products are eligible for support.

What Objects should be set up for Entitlement Management?

- A. Accounts and Assets
- B. Contacts and Service Contracts
- C. Accounts and Service Contracts
- D. Contracts and Assets

Correct Answer: C

QUESTION 3

Universal Containers\ ' (UC) Technicians identify and complete additional work when they are at a customer site. UC wants to track the additional work using the Salesforce Field Service mobile app.

How should the Consultant meet this requirement?

- A. Add the Work Order Line Item related list to the Work Order page to allow creation of additional line items.
- B. Create a Quick Action to create a Work Order Line Item. Add a Quick Action to the Work Order Layout.
- C. Create a Visualforce page to create Work Order Line items. Add a Visualforce page to the Work Order Layout.
- D. Add the Work Order related list to the account to allow creation of additional line items.

Correct Answer: A



QUESTION 4

A Universal Containers\ (UC) Technician is completing a service appointment, but is unable to finish one of the tasks defined on the Work Order Line Items because of insufficient Inventory. Assuming UC is using the standard Work Order and Line Item status picklist values, how should the work be recorded?

- A. Mark all completed Work Order Line Items as "Completed." Mark the incomplete Work Order Line Item as "Cannot Complete" and enter details in the Description field. Mark the parent Work Order as "Cannot Complete".
- B. Mark all Work Order Line Items as "Cannot complete," including the incomplete Work Order Line Item; mark the parent Work Order as "In Progress."
- C. Mark all completed Work Order Line Items as "Completed." Mark the incomplete Work Order Line Item as "Cannot Complete" and enter details in the Description field. Mark the parent Work Order as "Closed"
- D. Mark all completed Work Order Line Items as "Completed." Mark the incomplete Work Order Line Item as "Cannot Complete," and enter details in the Description field. Mark the parent Work Order as "Cancelled."

Correct Answer: A

QUESTION 5

Universal Containers has implemented a flow that allows technicians to replace faulty or damaged assets directly from within the field service lightning mobile app. Once a replacement has been made, where can the asset relationships be viewed?

- A. Both the primary assets and related assets related lists on the assets object
- B. Only the primary assets related list on the assets object
- C. Both the primary assets and related assets related lists on the work order object
- D. Only the primary assets related list on the work order object

Correct Answer: B

[FIELD-SERVICE-CONSULTANT PDF Dumps](#) [FIELD-SERVICE-CONSULTANT VCE Dumps](#)

[FIELD-SERVICE-CONSULTANT Exam Questions](#)