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# FINANCIAL-SERVICES-CLOUD<sup>Q&As</sup>

Salesforce Financial Services Cloud (FSC) Accredited Professional  
(AP)

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### QUESTION 1

What item appears in a user's My Unresolved items after synchronization (2 answers)

- A. Contacts not assigned to an account
- B. Cases not assigned to a contact
- C. Note not associated to a record
- D. Emails not associated to a record

Correct Answer: AB

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### QUESTION 2

Which is a feature of Chatter? (3 answers)

- A. Feeds
- B. Events
- C. Bookmarks
- D. Recommendations
- E. Notes

Correct Answer: ADE

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### QUESTION 3

What is included in an FSC license?

- A. Lightning Scheduler
- B. Action Plans
- C. Einstein Analytics for Financial Services
- D. FSC for Community

Correct Answer: B

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### QUESTION 4

A user is not able to see the Actionable Relationship Center tab in his Financial Services Cloud Wealth Management App. What steps should the Salesforce Admin take to troubleshoot this issue? (2 correct answers)



- A. Check the user's permission assignments and make sure the Financial Services Cloud Extension License and the Financial Services Cloud Extension Permission Set are assigned to that user.
- B. Log a Salesforce support ticket to add the Actionable Relationship Center tab to the Wealth Management App.
- C. Check if the Actionable Relationship Center Tab was created as a custom tab and the Lighting Component was added to the page layout.
- D. Remove the Relationship Map.

Correct Answer: AC

#### QUESTION 5

What can be transferred from one user to another user during mass transfer of account records? (3 answers)

- A. Closed activities
- B. Open cases
- C. Closed cases
- D. Open activities
- E. Related custom object records

Correct Answer: BCD

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