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QUESTION 1

What is a method for adding content to Salesforce CRM content? (2 answers)

- A. Attachments
- B. Chatter files
- C. Libraries
- D. Documents

Correct Answer: BC

QUESTION 2

Which circumstances will prevent a system administrator from deleting a custom field?

- A. The field is part of a field dependency.
- B. The field is used in a workflow field update.
- C. The field is used in a report.
- D. The field is used in a page layout.

Correct Answer: B

QUESTION 3

Universal Containers wants to automatically back up all the Salesforce data on a monthly basis.

Which tool can a system administrator use to meet this requirement?

- A. Data export service
- B. Analytic snapshot
- C. Import wizard
- D. Scheduled report.

Correct Answer: A

QUESTION 4

A marketing user needs to create a new campaign, but the New Button is NOT visible from the campaign home page. The system administrator has verified that the user has the "Create" profile permission for the campaign object.



How should the system administrator resolve the issue?

- A. Select the Marketing User checkbox in the user record.
- B. Select the "Manage Campaigns" profile permission.
- C. Grant the user "Read" profile permission for the campaign.
- D. Add the New button to the page layout using the page layout _____

Correct Answer: A

QUESTION 5

What type of customization can be done on Activities? (Tasks and Events) (3 answers)

- A. Workflow Rules
- B. Custom Fields
- C. Field Tracking
- D. Assignment Rules
- E. Validation Rules

Correct Answer: BCE

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