



# GCP-GC-IMP<sup>Q&As</sup>

Genesys Cloud Certified Professional - Implementation

## Pass Genesys GCP-GC-IMP Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.geekcert.com/gcp-gc-imp.html>

100% Passing Guarantee  
100% Money Back Assurance

Following Questions and Answers are all new published by Genesys Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





#### QUESTION 1

Which license offers features for organizations that require multi-channel based support, including social media along with Workforce Management in their contact center?

- A. Genesys Cloud 1
- B. Genesys Cloud 2
- C. Genesys Cloud 3
- D. Genesys Cloud 4

Correct Answer: B

Reference: <https://www.genesys.com/pricing>

---

#### QUESTION 2

You want to have a video chat with Jill and Amelia in the Kayak Guides room. You have clicked on the Open video call icon to initiate the video chat. What else must happen next for the video chat to work?

- A. Other participants must also click on the Open video call icon.
- B. All participants must click on the Join button in the video chat view.
- C. All participants, except the initiator, must click on the Join button in the chat view.
- D. Participants automatically placed in the video chat when clicking on the chat room.

Correct Answer: B

---

#### QUESTION 3

What type of trunk would you create to connect to an AudioCodes Mediant gateway?

- A. External trunk
- B. Network interface trunk
- C. WebRTC phone trunk
- D. SIP phone trunk

Correct Answer: D

---

#### QUESTION 4

Which button would you click to mute yourself when on a call?



- A. Microphone
- B. Vertical bars
- C. Dialpad
- D. Drop-down arrow
- E. Phone with down arrow

Correct Answer: A

Reference: <https://help.mypurecloud.com/articles/mute-phone/>

---

#### QUESTION 5

When creating an external trunk, what protocol(s) can be selected? (Choose three.)

- A. The default protocol
- B. TCP
- C. TLS
- D. SIP
- E. UDP

Correct Answer: BCE

Reference: <https://help.mypurecloud.com/articles/external-trunk-settings/>

[GCP-GC-IMP VCE Dumps](#)

[GCP-GC-IMP Practice Test](#)

[GCP-GC-IMP Exam  
Questions](#)