# GCP-GC-IMP<sup>Q&As</sup>

Genesys Cloud Certified Professional - Implementation

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**QUESTION 1**

What type of trunk would you create to connect to an AudioCodes Mediant gateway?

A. External trunk

B. Network interface trunk

C. WebRTC phone trunk

D. SIP phone trunk

Correct Answer: D

**QUESTION 2**

Which feature is used to share a document of size 1 GB size through chat?

A. Attach Button

B. Workspace sharable link

C. Drag and Drop

D. Add web links

Correct Answer: B

**QUESTION 3**

Which architectural approach is used to develop a single application as a suite of small services?

A. Monolithic Architecture

B. Microservices Architecture

C. Genesys Cloud Salesforce Architecture

D. Single Core Architecture

Correct Answer: B

Reference: https://martinfowler.com/articles/microservices.html#:~:text=In%20short%2C%20the%20 20microservice%20architectural,often%20an%20HTTP%20resource%20API.

**QUESTION 4**

All of the following are steps that must be completed to configure an Edge appliance. EXCEPT _____.

A. Create a Site

B. Assign the Edge to a Site

C. Configure a trunk

D. Create an Edge Group

E. Associate the network interface

F. Authenticate the Edge

G. Configure the Edge Connectors

Correct Answer: C

Reference: https://help.mypurecloud.com/articles/configure-edge-standard-v1/

QUESTION 5

What should you do when a user leaves your organization to maintain high levels of security in the Genesys Cloud product suite?

A. Reset the user\\'s password.

B. Rename the user account.

C. Set the user to Inactive for 30 days, then delete the user account.

D. Create a role for former users and add the user to that role.

Correct Answer: A

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