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QUESTION 1

What type of trunk would you configure to connect to AudioCodes phones?

- A. WebRTC phone trunk
- B. Phone trunk
- C. External trunk
- D. Network interface trunk

Correct Answer: A

Reference: <https://help.mypurecloud.com/articles/configure-the-genesys-cloud-edge-standard-v3/>

QUESTION 2

Which of the following statements are true? (Choose two.)

- A. You can view both protocol and media capture logs.
- B. You cannot view either type of log file.
- C. You can view protocol capture logs but not media capture logs.
- D. Media capture logs can be read only with the support of customer care.

Correct Answer: AD

QUESTION 3

What are the operating systems available for Genesys Cloud mobile applications? (Choose two.)

- A. Blackberry OS
- B. IOS
- C. Windows 10 mobile
- D. EOS
- E. Android

Correct Answer: BE

Reference: <https://help.mypurecloud.com/articles/download-mobile-apps-2/>

QUESTION 4



Which platform component manage account configuration, directory search, user membership, phone call routing, agent assignment?

- A. Public Interface Services
- B. Core Services
- C. Communication Services
- D. Application Services

Correct Answer: B

Reference: <https://help.mypurecloud.com/articles/about-the-genesys-cloud-platform/>

QUESTION 5

Where can you find people in your organization and add external contacts to the organization?

- A. Documents
- B. Activity
- C. Directory
- D. Location

Correct Answer: C

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