



GCP-GC-IMP^{Q&As}

Genesys Cloud Certified Professional - Implementation

Pass Genesys GCP-GC-IMP Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.geekcert.com/gcp-gc-imp.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Genesys Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

Which statements are true regarding the role of Designated Contacts? (Choose three.)

- A. Designated Contacts provide the first level of support for their organization.
- B. Designated Contacts must report any issues to support immediately and let support determine where the issue lies.
- C. Designated Contacts must troubleshoot an issue to the point that they determine that the problem does not lie within their responsibility.
- D. Designated Contacts are the only people within an organization with access to the Resource Center.
- E. Designated Contacts are the only people within the organization who may contact and work with support.

Correct Answer: ADE

QUESTION 2

Instant messaging costs are significantly less than long-distance phone conversations.

- A. True
- B. False

Correct Answer: A

QUESTION 3

You must define the phone configuration in Genesys Cloud to associate with a physical phone. What binds the phone's settings in Genesys Cloud to a physical phone?

- A. The phone model
- B. The Base Settings
- C. The phone name
- D. The Hardware ID (MAC address)

Correct Answer: B

Reference: <https://help.mypurecloud.com/articles/phone-configuration-overview/>

QUESTION 4

What Genesys Cloud configuration option provides a way to ensure that phones of a specific make and model are all



deployed with the same settings?

- A. Managed IP Phones
- B. IP Phone Templates
- C. Base Settings
- D. Default Station configuration

Correct Answer: C

Reference: <https://help.mypurecloud.com/articles/about-managed-phone-configuration/>

QUESTION 5

Calling Name and Address can be overridden.

- A. True
- B. False

Correct Answer: A

Reference: <https://community.genesys.com/digestviewer29/viewthread?GroupId=19andMessageKey=7adf4f5b-d3a9-4559-b380-41ef347dbd25andCommunityKey=bab95e9c-6bbe4a13-8ade-8ec0faf733d4andtab=digestviewer>

[Latest GCP-GC-IMP Dumps](#) [GCP-GC-IMP PDF Dumps](#) [GCP-GC-IMP Practice Test](#)