GE0-803^{Q&As}

Genesys Certified Professional 8 System Consultant, Voice Platform (GCP8 - CVP)

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QUESTION 1

The components that make up a GVP 8.1.2 implementation can be stopped and started using the Monitoring tab in Genesys Administrator.

A. True

B. False

Correct Answer: A

QUESTION 2

Which is the valid dialing mode for Outbound Contact campaigns when using GVP?

A. Predictive

B. Power GVP

C. Push Preview

D. Progresssive

Correct Answer: B

QUESTION 3

In GVP 8.1.2, which of the following items does the Call Dashboard in Genesys Administrator allow to be monitored?

A. Fetch Performance

B. Component Utilization

C. IVR Profile Utilization

D. Tenant Utilization

E. All of the above

F. None of the above

Correct Answer: E

QUESTION 4

When your GVP deployment requirements include TDM, Speech Recognition, and Text to Speech using MRCP, which of the following would need to be installed (and not necessarily in this order)?

A. GVP VCS and Dialogic Software

B. GVP VCS only. No third party software required.

C. GVP VCS, Dialogic Software, ASR, TTS and Media Gateway

D. GVP VCS, Dialogic Software, ASR, TTS, and MRCP Server

Correct Answer: D

QUESTION 5

How many steps are necessary to add a new ivr profile in EMPS?

A. One step: Click Add New IVR Profile. You can provision on the same screen.

B. One step: Use the Bulk Provisioning Tool (BPT) to generate the IVR Profile.

C. Two steps: Click Add New IVR Profile and then provision the IVR Profile.

D. Three steps: Click Add New IVR Profile, then provision it, and then click on Deploy.

Correct Answer: C

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