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# GOOGLE-WORKSPACE- ADMINISTRATOR<sup>Q&As</sup>

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### QUESTION 1

Your company (your-company.com) just acquired a new business (new-company.com) that is running their email on-premises. It is close to their peak season, so any major changes need to be postponed. However, you need to ensure that the users at the new business can receive email addressed to them using your- company.com into their on-premises email server. You need to set up an email routing policy to accomplish this.

What steps should you take?

- A. Set up an Outbound Mail Gateway to route all outbound email to the on-premises server.
- B. Set up accounts for the new employees, and use mail forwarding rules to send to the on-premises server.
- C. Set up an Inbound Mail Gateway to reroute all inbound email to the on-premises server.
- D. Set up a Default route with split delivery to route email to the on-premises server.

Correct Answer: D

<https://support.google.com/a/answer/2685650?hl=en> "...If you're migrating to Gmail from a legacy server, use split delivery to test Gmail with a subset of users. During the testing, the MX records for your domain point to Gmail. Users who have been added in the Admin console get messages in their Gmail inboxes. Set up a catch-all routing rule for unregistered users who need to get messages from the legacy mail server."

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### QUESTION 2

As the newly hired Admin in charge of Google Workspace, you learn that the organization has been using Google Workspace for months and has configured several security rules for accessing Google Drive. A week after you start your role, users start to complain that they cannot access Google Drive anymore from one satellite office and that they receive an error message that "a company policy is blocking access to this app." The users have no issue with Gmail or Google Calendar. While investigating, you learn that both this office's Internet Service Provider (ISP) and the global IP address when accessing the internet were changed over the weekend. What is the most logical reason for this issue?

- A. An access level was defined based on the IP range and applied to Google Drive via Context-Aware Access.
- B. Under Drive and Docs > Sharing Settings, the "Whitelisted domains" list needs to be updated to add the new ISP domain.
- C. The Network Mask defined in Security > Settings > SSO with 3rd Party IdPs should be updated to reflect the new IP range.
- D. You need to raise a ticket to Google Cloud Support to have your new IP ranges registered for Drive API access.

Correct Answer: A

### QUESTION 3

When reloading Gmail in Chrome, the web browser returns a 500 Error. As part of the troubleshooting process, Google support asks you to gather logs. How can this be accomplished?

- A. Chrome > Window Context Menu > More Tools > Developer Tools > Network Tab > Reload the page to replicate the



error > "Export HAR"

B. Admin.google.com > Reporting > Reports > Apps Reports > Gmail

C. chrome://net-export > Start Logging to Disk > Confirm validity with https://netlog-viewer.appspot.com

D. Chrome > Window Context Menu > More Tools > Task Manager > Screen Capture List of Running Processes

Correct Answer: A

Explanation: chrome://settings/syncSetup

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#### QUESTION 4

Your company has decided to change SSO providers. Instead of authenticating into Google Workspace and other cloud services with an external SSO system, you will now be using Google as the Identity Provider (IDP) and SSO provider to your other third-party cloud services.

What two features are essential to reconfigure in Google Workspace? (Choose two.)

A. Apps > add SAML apps to your domain.

B. Reconfigure user provisioning via Google Cloud Directory Sync.

C. Replace the third-party IDP verification certificate.

D. Disable SSO with third party IDP.

E. Enable API Permissions for Google Cloud Platform.

Correct Answer: AD

Reference: <https://support.google.com/a/answer/60224?hl=en>

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#### QUESTION 5

The CEO of your company heard about new security and collaboration features and wants to know how to stay up to date. You are responsible for testing and staying up to date with new features, and have been asked to prepare a presentation for management.

What should you do?

A. Download the Google Workspace roadmap, and work together with a deployment specialist for new features.

B. Create a support ticket for the Google Workspace roadmap, and ask to enable the latest release of Google Workspace.

C. Subscribe to the Google Workspace release calendar, and Join the Google Cloud Connect Community.

D. Change Google Workspace release track to: Rapid Release for faster access to new features.

Correct Answer: C



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