



HEALTH-CLOUD-ACCREDITED- PROFESSIONAL^{Q&As}

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QUESTION 1

Which 3 of the components are customizable in HC?

- A. Timeline
- B. EHR Data
- C. Life Events
- D. Patient Card
- E. Custom Label

Correct Answer: ADE

QUESTION 2

A sales Representative wants to request a Rep-to-Rep Transfer. What two paths are available to request the transfer? (Choose two)

- A. Under visit, choose to navigate to visit Products.
- B. The transfer can be requested while creating an Order Authorization for a Visit.
- C. To Request the transfer, navigate to product, then choose the specific inventory location against which to request the transfer.
- D. During Visit creation you can request the transfer while selecting products required for a visit.

Correct Answer: CD

QUESTION 3

Which three activities does "The Social Determinants" feature in Health cloud help providers perform? (choose three.)

- A. Integrate service such as transportation and meal delivery into their patient care plans and programs.
- B. Track determinants and barriers to care across their patient populations
- C. Automatically import credit scores and income information into the patient record in Health cloud
- D. Track the influence of the social network of the patient on the patients' health outcomes
- E. Plan interventions to help address the barriers to care within their patient populations

Correct Answer: BDE

QUESTION 4



Care Requests seek authorization from a health plan for drugs, services, and admissions. They can also contain request for review, appeals, complaints and grievances. Which Care Request review ensure that a member is getting the right care in timely and cost-effective way?

- A. Disposition Review
- B. Concurrent Review
- C. Care Review
- D. Preauthorization Review
- E. Retrospective Review

Correct Answer: B

QUESTION 5

Which three statement are true about a Care Program? (Choose 3)

- A. A Patient can be enrolled in multiple care programs at the same time.
- B. A Patient cannot be enrolled in the same care program more than once.
- C. More than 500 patients can be enrolled in a care program in a single request using the Care Program Enrollment.
- D. CareProgramEnrollee represents the participant enrolled in a care program
- E. A patient can be enrolled in the same care program more than once.

Correct Answer: ADE

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