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QUESTION 1

How should Members and Patients be represented during the basic set-up of Health Cloud console for Care Coordinators and Managers as per the Salesforce recommendation?

- A. The Individual data model may be used to represent Members and Patients.
- B. Leveraging Candidate Accounts are the recommended approach to represent Members and Patients.
- C. Salesforce recommends using Member Accounts to represent Members and Patients.
- D. Leveraging Person Accounts is the recommended approach to represent Members and Patients.

Correct Answer: D

QUESTION 2

Which three terms can a Life Sciences company track about a Care Program using Program Management in Health Cloud? (Choose three)

- A. The clinical indicators that need to be monitored in the Care Program.
- B. The products that are associated with a given Care Program.
- C. The multiple marketing campaigns that enrollees are subjected to as part of the Care Program.
- D. The budget and expense of the company's associated Care Program.
- E. The Plans that enrollees have been engaged in as part of the Care Program.

Correct Answer: BCE

QUESTION 3

Which Permission Set Licenses are required to utilize and access Health Cloud feature and functionalities? (Choose two)

- A. Health Cloud for Community
- B. Health Cloud
- C. Health Cloud Platform
- D. Health Cloud Permission Set License
- E. Health Cloud Standard

Correct Answer: BC



QUESTION 4

Where can a Salesforce administrator configuring different levels of access to patients\' care plans, configure team members different levels of access to cases to ensure sensitive data is not shared with the wrong groups?

- A. Permission Set Groups
- B. Profiles
- C. Contact Roles on case
- D. Permission Sets
- E. Case Team Roles

Correct Answer: E

Reference and details below.

Case Team Role

The Case Team Role object represents a role for a member of the patient care team, such as Caregiver or Physiotherapist. Care coordinators assign roles when they add a member to the private patient site. The case team role also controls access to the case and the care plan, and controls visibility of the user in the site.

QUESTION 5

Three steps required to configure HC?

- A. Install HC unmanaged Package
- B. Install HC managed package
- C. Verify that chatter is enabled
- D. Configure the console view
- E. Enable the options for contact to related with multiple accounts

Correct Answer: BCE

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