



HEALTH-CLOUD-ACCREDITED- PROFESSIONAL^{Q&As}

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QUESTION 1

Which three of the following statements are true about Care Plan Templates? (Choose Three).

- A. When creating a care plan with a template you can unselect tasks so they will not be included.
- B. The sort order of the Task group by Fields can be changed under custom setting task group.
- C. Care plan templates must include at least 1 problem, 1 goal and 1 task.
- D. When creating a care plan with a template you can change the offsets of the tasks.
- E. Care plan templates can only be used when creating a new care plan.

Correct Answer: ACE

QUESTION 2

Which step is recommended to be completed before migrating from Service Cloud to HC?

- A. Migrate all existing leads to candidate leads.
- B. Migrate patient data to person accounts.
- C. Uninstall any Sales Cloud related packages.
- D. Log a Salesforce support case.

Correct Answer: B

QUESTION 3

An admin wants to enable their users to leverage Provider Search, which denormalized object holds data to support this feature

- A. HealthCare Provider Facility
- B. Provider Search Sync Logs
- C. HealthCare Provider
- D. Care Provider Searchable field

Correct Answer: D

QUESTION 4

A HC admin is configuring a 'Convert to Patient' process, utilizing the Lead to Individual Conversion Apex class. Which statements are true about the steps the admin can take? (choose 3)



- A. The admin must configure all Lead field mappings including Medical Record Number, Source System and Source System ID.
- B. The custom Convert to Patient button should be added to the Lead list view.
- C. Some Lead field mappings including Medical Record Number, Source System ID can be handled automatically by HC.
- D. The Lead to Individual Conversion apex class will create a new Opportunity for the patient.
- E. Duplicate checks on Medical Record Number, Source System and Source System ID can be handled automatically by HC

Correct Answer: BCE

QUESTION 5

A Health Cloud administrator is working on a call center implementation and has to ensure that the phone numbers passing through the CTI settings display the matching contact record via Screen Pop. Which custom metadata type within Health Cloud should the administrator update to achieve this requirement?

- A. Flow Session Setting -> CallCenterFlow
- B. Feature Flag Setting -> CTIDriverSetting
- C. Job Flow Setting -> ConsoleDisplayValue
- D. Health Cloud Setting -> HcFeatureDriver

Correct Answer: D

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