



HEALTH-CLOUD-ACCREDITED- PROFESSIONAL^{Q&As}

Salesforce Health Cloud Accredited Professional

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QUESTION 1

Which three of the following Health Cloud objects are part of the standard Care Management data Model? (Choose three)

- A. CareSpeciality
- B. CarePlan Template Task
- C. TimelineViewConfiguration
- D. CareProgramGoal
- E. CarePlanGoal

Correct Answer: BCE

QUESTION 2

Which two steps can an administrator take to configure the Care Program enrollment flow? (Choose two.)

- A. Customize the provider site flow.
- B. Customize the care coordinator flow for patient
- C. Use the patient approval flow
- D. Use the provided enrollment flow out of the box.
- E. Customize the out of the box enrollment flow template to match requirements.

Correct Answer: CE

QUESTION 3

A company recently migrated from Service Cloud to Health Cloud and is working on strengthening their relationships within their provider network. Which object within the Provider Relationship Management data model can be used to track each of the different locations where a provider practiced?

- A. HealthcareFacilityNetwork
- B. HealthcareProvider
- C. HealthcarePractitionerFacility
- D. HealthcareProviderSpeciality
- E. BusinessLicense

Correct Answer: C



QUESTION 4

An admin wants to enable their users to leverage Provider Search, which denormalized object holds data to support this feature

- A. HealthCare Provider Facility
- B. Provider Search Sync Logs
- C. HealthCare Provider
- D. Care Provider Searchable field

Correct Answer: D

QUESTION 5

Which three types of customizations can be managed through the Health Cloud Admin app? (Choose three.)

- A. Patient Card Configurations
- B. Timeline View Configurations
- C. Cross Object Relationships
- D. Household Relationships
- E. Permission Set Assignments

Correct Answer: ABC

Reference and details below.



Use the Health Cloud - Admin App

The Health Cloud - Admin app includes a set of tabs where you can customize Health Cloud features to support the ways your organization works with patients or members.

To use the Health Cloud - Admin app in Lightning Experience, go to App Launcher and select **Health Cloud - Lightning Admin**. To use the Health Cloud - Admin app in Salesforce Classic, use the app picker to select **Health Cloud - Admin**.

Administer Health Cloud

Customize the Health Cloud Console

Cross Object Relationships

Cross-object relationships control which objects and fields appear in the filter selection options when creating patient or member lists.

EHR Custom Objects

These tables (EHR Patients, EHR Encounters, and so on) contain data from the source record system related to things like prescriptions, conditions, patients, and immunizations.

Patient Card Configurations

Edit the patient card view and add or remove information from EHR or other records.

Timeline View Configurations

Add or remove healthcare events from the timeline so that care coordinators have the information they need and can effectively manage patients or members.

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