



# HEROKU-ARCHITECT<sup>Q&As</sup>

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### QUESTION 1

You can use Heroku Connect for:

- A. Bidirectional data replication
- B. Data proxy with Salesforce Connect
- C. One-way data replication
- D. All of these

Correct Answer: D

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### QUESTION 2

A Field Technician from UniversalContainers arrived onsite for an appointment, and unfortunately the customer was not present UC wants to ensure they can track these customer no-show events for future process improvement

What process should a Consultant recommend to handle this situation?

- A. Set the existing Service Appointment status to Complete; Create a new Work Order and Service Appointment for the follow-up trip.
- B. Set the existing Service Appointment status to Cannot Complete; Create a new Work Order Line Item for the follow-up trip
- C. Set the existing Service Appointment status to Cannot Complete; Create a new Service Appointment against the same Work Order for the follow-up trip.
- D. Set the existing Service Appointment status to In Progress; Create a new Work Order and Service Appointment for the follow-up trip.

Correct Answer: C

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### QUESTION 3

Universal Containers wants to process mobile payments. How can this requirement be met?

- A. Install an AppExchange package
- B. Create a custom payments object
- C. Add a custom field to store the credit card number
- D. Attach a picture of the credit card.

Correct Answer: A

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#### QUESTION 4

A web application on Heroku wants to surface Salesforce data. All users of the web application will:

- 1) Authenticate using SSO with Salesforce.
- 2) Have user records in Salesforce.

What architecture should be recommended in order to maintain the Salesforce security model already in place?

- A. Use Heroku Connect to sync the Salesforce data and Salesforce security model to Heroku Postgres.
- B. Have the application query Salesforce data and the security model directly using a cached admin credential.
- C. Use Heroku Connect, with a per-user authentication model, to sync the Salesforce data to Heroku Postgres.
- D. Have the application query Salesforce data directly through the Salesforce APIs as the running user.

Correct Answer: A

<https://devcenter.heroku.com/articles/addon-controls>

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#### QUESTION 5

Universal Containers (UC) wants to allow its developers to only use certain add-ons. UC enables Add-on Controls for Enterprise Teams and adds the add-ons they wish to allow to the list. There is an existing set of add-ons attached to applications, which are NOT on the list.

What happens to these add-ons?

- A. They are deleted, and all data is backed up and saved.
- B. They are added to the allowed add-ons list.
- C. They are added to the exception list and not affected.
- D. They are flagged for removal, and the developers are notified.

Correct Answer: D

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