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## Q&As

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### QUESTION 1

Universal Containers has an application running in the Common Runtime that uses Heroku Redis. The data in Heroku Redis needs to be accessed by a third-party application. Which connection method should an Architect recommend to ensure the security of the data as it moves from Heroku Redis to the third-party application?

- A. Use stunnel to secure the connection between Heroku Redis and the third-party application.
- B. Set up SSL Certificates on Heroku and the third-party application.
- C. Only allow access to Heroku Redis through an SSH connection.
- D. Set up both a VPN and a VPC between Heroku and the third-party application.

Correct Answer: C

<https://devcenter.heroku.com/articles/securing-heroku-redis>

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### QUESTION 2

A Universal Containers\ (UC) Technician is completing a service appointment, but is unable to finish one of the tasks defined on the Work Order Line Items because of insufficient inventory. Assuming UC is using the standard Work Order and Line Item status picklist values, how should the work be recorded?

- A. Mark all Work Order Line Items as "Cannot Complete," including the incomplete Work Order Line Item; mark the parent Work Order as "In Progress".
- B. Mark all completed Work Order Line Items as "Completed". Mark the incomplete Work Order Line Item as "Cannot Complete", and enter details in the Description field. Mark the parent Work Order as "Cancelled."
- C. Mark all completed Work Order Line Items as "Completed". Mark the incomplete Work Order Line Item as "Cannot Complete" and enter details in the Description field. Mark the parent Work Order as "Closed".
- D. Mark all completed Work Order Line Items as "Completed". Mark the incomplete Work Order Line Item as "Cannot Complete" and enter details in the Description field. Mark the parent Work Order as "Cannot Complete".

Correct Answer: D

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### QUESTION 3

Which three items are required to successfully set up Single Sign-on (SSO) services with Heroku? (Choose three.)

- A. An identity provider with built-in support for Heroku
- B. A Heroku Enterprise Team
- C. An existing Heroku account for each user
- D. At least one valid SSO certificate
- E. Administrative permissions on the selected identity provider



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Correct Answer: ABE

Reference: <https://devcenter.heroku.com/articles/using-sso-services-with-heroku#sso-setup-for-other-saml-2-0-compliant-idps>

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#### QUESTION 4

What are 3 examples of backing services, as described in the Twelve Factor app methodology?

- A. A database
- B. A logging tool
- C. An email delivery service
- D. A background process with a long running task

Correct Answer: ABC

<https://devcenter.heroku.com/articles/internal-routing>

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#### QUESTION 5

Universal Containers uses Heroku Connect to sync their Salesforce org's data with Heroku Postgres. Periodically, they write a very large set of changes that needs to be fully replicated between these two systems. Which two sets of actions should an Architect propose? (Choose two.)

- A. Make the changes directly in Heroku Postgres. Then allow Heroku Connect to expose them to the Salesforce org using Heroku External Objects.
- B. Use Data Loader to write the changes to the Salesforce org. Then allow Heroku Connect to sync them to Heroku Postgres.
- C. Make the changes directly in Heroku Postgres. Then allow Heroku Connect to use the Bulk API to sync them to the Salesforce org.
- D. Pause Heroku Connect then make the changes directly in the Salesforce org. Then allow Heroku Connect to use the Salesforce Bulk API to sync them to Heroku Postgres.

Correct Answer: AC

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