



# IDENTITY-AND-ACCESS- MANAGEMENT-ARCHITECT<sup>Q&As</sup>

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### QUESTION 1

A service provider (SP) supports both Security Assertion Markup Language (SAML) and OpenID Connect (OIDC). When integrating this SP with Salesforce, which use case is the determining factor when choosing OIDC or SAML?

- A. OIDC is more secure than SAML and therefore is the obvious choice.
- B. The SP needs to perform API calls back to Salesforce on behalf of the user after the user logs in to the service provider.
- C. If the user has a session on Salesforce, you do not want them to be prompted for a username and password when they login to the SP.
- D. They are equivalent protocols and there is no real reason to choose one over the other.

Correct Answer: B

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### QUESTION 2

Universal Containers (UC) is considering a Customer 360 initiative to gain a single source of the truth for its customer data across disparate systems and services. UC wants to understand the primary benefits of Customer 360 Identity and how it contributes to a successful Customer 360 Truth project.

What are two key benefits of Customer 360 Identity as it relates to Customer 360?

Choose 2 answers

- A. Customer 360 Identity automatically integrates with Customer 360 Data Manager and Customer 360 Audiences to seamlessly populate all user data.
- B. Customer 360 Identity enables an organization to build a single login for each of its customers, giving the organization an understanding of the user's login activity across all its digital properties and applications.
- C. Customer 360 Identity supports multiple brands so you can deliver centralized identity services and correlation of user activity, even if it spans multiple corporate brands and user experiences.
- D. Customer 360 Identity not only provides a unified sign up and sign in experience, but also tracks anonymous user activity prior to signing up so organizations can understand user activity before and after the users identify themselves.

Correct Answer: BC

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### QUESTION 3

Universal Containers (UC) is concerned that having a self-registration page will provide a means for "bots" or unintended audiences to create user records, thereby consuming licenses and adding dirty data. Which two actions should UC take to prevent unauthorized form submissions during the self-registration process? Choose 2 answers



- A. Use open-ended security questions and complex password requirements
- B. Primarily use lookup and picklist fields on the self registration page.
- C. Require a captcha at the end of the self-registration process.
- D. Use hidden fields populated via java script events in the self-registration page.

Correct Answer: CD

#### QUESTION 4

Containers (UC) has an existing Customer Community. UC wants to expand the self- registration capabilities such that customers receive a different community experience based on the data they provide during the registration process. What is the recommended approach an Architect Should recommend to UC?

- A. Create an After Insert Apex trigger on the user object to assign specific custom permissions.
- B. Create separate login flows corresponding to the different community user personas.
- C. Modify the Community pages to utilize specific fields on the User and Contact records.
- D. Modify the existing Communities registration controller to assign different profiles.

Correct Answer: C

#### QUESTION 5

Universal Containers (UC) wants to build a mobile application that twill be making calls to the Salesforce REST API. UC\\'s Salesforce implementation relies heavily on custom objects and custom Apex code. UC does not want its users to have to enter credentials every time they use the app. Which two scope values should an Architect recommend to UC? Choose 2 answers.

- A. Custom\_permissions
- B. Api
- C. Refresh\_token
- D. Full

Correct Answer: BC

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