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### QUESTION 1

Universal Containers (UC) owns a variety of cloud-based applications, including Salesforce, alongside several on-premise applications. The on-premise applications are protected behind a corporate network with limited outside access to

external systems.

UC would like to expose data from the on-premise applications to Salesforce for a more unified user experience. The data should be accessible from Salesforce in real-time.

Which two actions should be recommended to fulfill this system requirement? Choose 2 answers

- A. Develop an application in Heroku that connects to the on-premise database via an ODBC string and VPC connection.
- B. Develop custom APIs on the company's network that are invocable by Salesforce.
- C. Deploy MuleSoft to the on-premise network and design externally facing APIs to expose the data.
- D. Run a batch job with an ETL tool from an on-premise server to move data to Salesforce.

Correct Answer: BC

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### QUESTION 2

Business requires automating the check and update of the phone number type classification (mobile vs. landline) for all in-coming calls delivered to their phone sales agents. The following conditions exist:

1.

At peak, their call center can receive up to 100,000 calls per day.

2.

The phone number type classification is a service provided by an external service API.

3.

Business is flexible with timing and frequency to check and update the records (throughout the night or every 6-12 hours is sufficient).

A Remote-Call-In pattern and/or Batch Synchronization (Replication via ETL: System -> Salesforce) are determined to work with a middleware hosted on custom premise.

In order to implement these patterns and mechanisms, which component should an integration architect recommend?

- A. ConnectedApp configured in Salesforce to authenticate the middleware.
- B. Configure Remote Site Settings in Salesforce to authenticate the middleware.
- C. An API Gateway that authenticates requests from Salesforce into the Middleware (ETL/ESB).



D. Firewall and reverse proxy are required to protect internal APIs and resource being exposed.

Correct Answer: A

### QUESTION 3

A customer's enterprise architect has identified requirements around caching, queuing, error handling, alerts, retries, event handling, etc. The company has asked the Salesforce integration architect to help fulfill such aspects with their Salesforce program.

Which three recommendations should the Salesforce integration architect make? Choose 3 answers

- A. Transform a fire-and-forget mechanism to request-reply should be handled by middleware tools (like ETL/ESB) to improve performance.
- B. Provide true message queueing for integration scenarios (including orchestration, process choreography, quality of service, etc.) given that a middleware solution is required.
- C. Message transformation and protocol translation should be done within Salesforce. Recommend leveraging Salesforce native protocol conversion capabilities as middle tools are NOT suited for such tasks
- D. Event handling processes such as writing to a log, sending an error or recovery process, or sending an extra message, can be assumed to be handled by middleware.
- E. Event handling in a publish/subscribe scenario, the middleware can be used to route requests or messages to active data-event subscribers from active data-event publishers.

Correct Answer: BDE

### QUESTION 4

A large enterprise customer operating in a high regulated industry is planning to implement Salesforce for customer facing associates in both Sales and Service, and back office staff. The business processes that Salesforce supports are critical to the business.

Salesforce will be integrated to multiple back office systems to provide a single interface for associates. Reliability and monitoring of these integrations is required as associates support customers.

Which integration solution should the architect consider when planning the implementation?

- A. Architect Services in back office systems to support callouts from Salesforce and build reliability, monitoring and reporting capabilities.
- B. Decouple back office system callouts into separate distinct services that have inbuilt error logging and monitoring frameworks.
- C. Build a custom integration gateway to support back office system integrations and ensure reliability and monitoring capabilities.



D. Leverage Middleware for all back office system integrations ensuring real time alerting, monitoring and reporting capabilities.

Correct Answer: D

#### QUESTION 5

A global financial company sells financial products and services that include the following:

1.

Bank Accounts

2.

Loans

3.

Insurance

The company has a core banking system that is state of the art and is the master system to store financial transactions, financial products and customer information. The core banking system currently processes 10M financial transactions per

day. The CTO for the company is considering building a community port so that customers can review their bank account details, update their information and review their account financial transactions.

What should an integration architect recommend as a solution to enable customer community users to view their financial transactions?

A. Use Salesforce Connect to display the financial transactions as an external object.

B. Use Salesforce Connect to display the financial transactions as an external object.

C. Use Salesforce External Service to display financial transactions in a community lightning page.

D. Use Iframe to display core banking financial transactions data in the customer community.

Correct Answer: C

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