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QUESTION 1

Universal Containers has decided that acquisition of other companies will be a key focus of their growth for the next several years. All acquired customer service agents will use UC\\'s pre-existing customer support process built in Salesforce. the ERP application at any acquired company will not be immediately replaced, and customer service agents must be able to see up-to-date order status from all ERP systems. What recommendation should a technical Architect make to minimize complexity during new acquisitions?

- A. Use custom Linksto direct users to the appropriate ERP system to view order status.
- B. Build all Integrations as nightly ETL batches to minimize real-time overhead.
- C. Leverage Apex callouts to integrate directly with acquired applications.
- D. Use an ESB to abstract the Salesforce integration from other enterprise applications.

Correct Answer: B

QUESTION 2

An architect decided to use Platform Events for integrating Salesforce with an external system for a company.

Which three things should an architect consider when proposing this type of integration mechanism? Choose 3 answers

- A. To subscribe to an event, the integration user in salesforce needs read access to theevent entity.
- B. Salesforce needs to be able to store information about the external system in order toknow which event to send out.
- C. External system needs to have the same uptime in order to be able to keep up with Salesforce Platform Events.
- D. To publish an event, the integration user in salesforce needs create permission on the event entity.
- E. Error handling must be performed by the remote service because the event is effectively handed off to the remote system for further processing.

Correct Answer: ADE

QUESTION 3

Universal learning (UC) is embarked on Salesforce transformation journey, UC will decommission the

legacy CRM system and migrate data to Salesforce. The data migration team asked for a recommendation

to optimize the performance of the data load to Salesforce.

Which approach should used to meet the requirement?

- A. Use Bulk API to process jobs in parallel mode.
- B. Contact Salesforce support to schedule performance load.



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C. Use Bulk API to process jobs in serial mode.

D. Use Bulk API to process jobs in high performance mode.

Correct Answer: A

QUESTION 4

Universal Containers has a requirement for users of a Validation page to be notified of data updates from Salesforce as well as message from other systems in real time.

Which three approaches should be considered when selecting the correct API?

Choose 3 answers

- A. REST API to continuously poll Salesforce for updates to records.
- B. Generic Streaming API to support notifications coming from other systems.
- C. Streaming API to support push notifications to users on mobile devices using Salesforce1.
- D. Utilize ActionPoller to perform an Apex Callout to the external system to retrieve data.
- E. Streaming API to support real-time data updates by other users within Salesforce.

Correct Answer: CDE

QUESTION 5

Universal containers decided to use Salesforce sales cloud for their sales processes won Opportunities must be sent to external ERP system for order fulfillment. All the line items must also be sent along with Opportunities. The ERP system supports only SOAP- based messages for receiving orders

What limitation of outbound messages might present a problem in this scenario?

- A. Outbound messaging does not support multiple objects
- B. Outbound messaging does not support SOAP
- C. Outbound messaging cannot be made secure
- D. Outbound messaging does not offer any reliability.

Correct Answer: A

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