



# LSSMBB<sup>Q&As</sup>

Lean Six Sigma Master Black Belt

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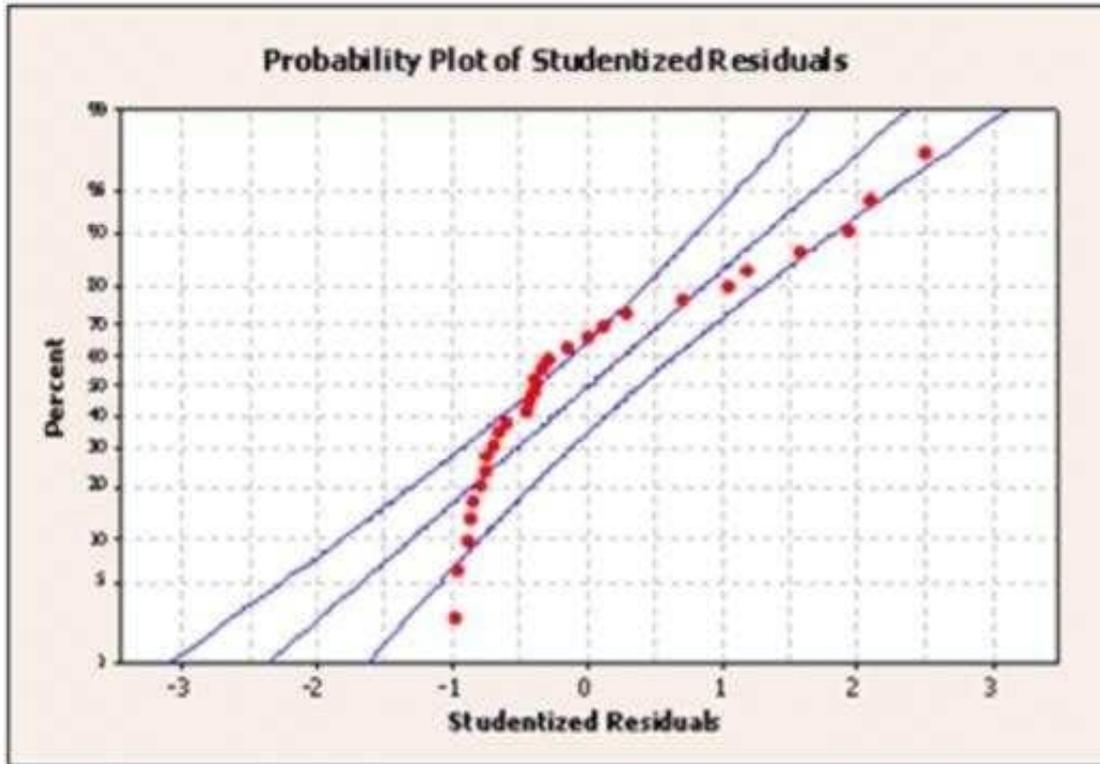
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### QUESTION 1

While checking regression model assumptions, an engineer generates the following normal probability plot of residuals. Which of the actions below is the most appropriate next step?



- A. Transform the response and re-fit the model
- B. Investigate run order for a time pattern
- C. Add runs, collect additional data and re-fit the model
- D. Remove the highest order term from the model

Correct Answer: A

### QUESTION 2

To establish a sample size that will allow the proper overlap of distributions we do which of these?

- A. Multiply Alpha by 1.75
- B. Calculate one minus Beta
- C. Calculate Beta plus 2
- D. Multiply Beta by 3



Correct Answer: B

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### QUESTION 3

The Hardware Store ordered ten lawn mower from the manufacturer and just before shipping the manufacturer found one to have a motor that wouldn't start. For the manufacturer this would be categorized as what type of cost?

- A. Internal Failure Costs
- B. External Failure Costs
- C. Prevention Costs
- D. Appraisal Costs

Correct Answer: A

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### QUESTION 4

From this list select the best example of Bias in Sampling.

- A. Testing the completeness of cooking a cake but the testers cannot agree on how to measure internal temperature
- B. Testing the sharpness of a razor blade while the sample of 500 are from the same model razor
- C. Testing the weight of participants at a wrestling event and only measuring those who finished second or better
- D. Testing a hand-held GPS models for durability using samples only from Nokia Model P120

Correct Answer: C

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### QUESTION 5

The most important process metrics are often determined by what the customer tells us is important to them. Which of these sequences describes the way customer requirements are converted to the customer-based process metrics?

- A. Voice of the customer>critical to quality metrics>critical customer requirements
- B. Voice of the customer>critical customer requirements>critical to process metrics
- C. Critical customer requirements>critical to quality metrics>critical to process metrics
- D. Voice of the customer>critical customer requirements>critical to quality metrics

Correct Answer: D

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