



# LSSWB<sup>Q&As</sup>

Lean Six Sigma White Belt

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#### QUESTION 1

Who can have an impact on the success of a health care facility?

- A. Patients and their families
- B. Senior Administration
- C. Hospital Staff
- D. Department Heads
- E. A, B, and D only
- F. All of the above

Correct Answer: F

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#### QUESTION 2

The first question one must ask during concept development is: What is the product (good or service) intended to do?

- A. True
- B. False

Correct Answer: A

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#### QUESTION 3

The "5 Why" technique helps to identify the root cause of a problem.

- A. True
- B. False

Correct Answer: A

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#### QUESTION 4

In Six Sigma, the word defect means\_\_\_\_\_?

- A. A Product or Service transaction not meeting specifications
- B. A Product or Service transaction smaller than the specification
- C. A Product or Service transaction meeting the specification
- D. A Product or Service transaction greater than the specification



Correct Answer: A

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#### QUESTION 5

Which of the following statement is true about LTPD (Lot Tolerance Percent Defective)?

- A. LTPD is the collected data which shows the defective products in a lot.
- B. LTPD represents the company's loss for producing defective products.
- C. This is the method of calculating the percentage of accepted and rejected products.
- D. LTPD is the lowest quality of any product that can be accepted.

Correct Answer: D

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