

# MARKETING-CLOUD-EMAIL-SPECIALIST<sup>Q&As</sup>

Salesforce Certified Marketing Cloud Email Specialist

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### **QUESTION 1**

A marketer is using an import activity on a nightly basis to import subscriber data into a data extension. What is a true statement about the import activity? (Choose 3)

- A. An import activity can be executed manually
- B. The import activity is under Subscribers in the Email Application
- C. An import activity can be used in an automation created in Automation Studio
- D. The file for an import activity must be placed in a folder on a FTP site
- E. The filefor an import activity can be on a desktop computer

Correct Answer: CDE

#### **QUESTION 2**

A 15-person management team wants to review test emails in Content Builder prior to live deployment based on content that is personalized for them but is clearly noted as a test email.

How should a marketer accomplish this task without compromising the email content?

or

What is the safest, most effective way for a marketer to accomplish this task without compromising the email content?

- A. Create a list composed of the management team, prepend Test" to the Subject, and use the Send Flow to send the email to the list.
- B. Find each individual with Subscriber Preview and Test Send to each individual Recipient.
- C. Create a data extension composed of the management team, create a User-Initiated Send Definition, select the email, prepend "Test" to the Subject, select the data extension, and send the email.
- D. Create a Test data extension composed of the management team and Test Send to the Test data extension.

Correct Answer: D

# **QUESTION 3**

What is a function of the Content Detective tool?

- A. It helps guarantee placement of emails into the inbox
- B. It helps display content in a content box
- C. It helps identify spam triggers in email content and subject lines
- D. It helps track customer traffic generated by content areas within a email



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Correct Answer: C

## **QUESTION 4**

Northern Trail Outfitters (NTO) sends hundreds of different email campaigns monthly.

What should be set up to help organize NTO\\'s email tracking results?

- A. Create folders in My Tracking and select where to send results when sending an email.
- B. Give emails unique names so they are easier to find in the tracking sends tab.
- C. Remove old tracking results on a regular basis to declutter the results list.

Correct Answer: A

#### **QUESTION 5**

Where do you click Connect Campaign to associate a campaign with a journey?

- A. Journey Builder
- B. The Campaign Messages component on the campaign record
- C. The Campaign Messages component on the Lead or Contact record
- D. Email Studio

Correct Answer: A

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