



MB-340^{Q&As}

Microsoft Dynamics 365 Commerce Functional Consultant

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QUESTION 1

DRAG DROP

A company implements Dynamics 365 Commerce to manage physical stores and online commerce channels.

Commerce Headquarters is unable to retrieve transactions captured in the online channel.

You need to configure the system to retrieve the transactions.

Which processes should you use? To answer, drag the appropriate processes to the correct requirements. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view

content.

NOTE: Each correct selection is worth one point.

Select and Place:

Processes

Distribution Schedule Upload job

Synchronize order

Distribution Schedule Sales Order job

Posting statement

Answer Area

Requirement

Retrieve the online order from the e-commerce website.

Convert the retrieved online order into a sales order.

Process

Correct Answer:

Processes

Distribution Schedule Upload job

Posting statement

Answer Area

Requirement

Retrieve the online order from the e-commerce website.

Convert the retrieved online order into a sales order.

Process

Distribution Schedule Sales Order job

Synchronize order

QUESTION 2

HOTSPOT

A company uses Dynamics 365 Commerce to create and manage customer sales orders.

You must send customers email updates when their order status changes.



You need to configure the system.

How should you complete the configuration? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Requirement

Object

Configure which status changes trigger notifications

	▼
Email notification profile	
Print management	
Order events	
Workflow	

Configure the design of the notifications

	▼
Organizational email templates	
Email attachments	
SQL Server reporting Services (SSRS) report	
Application email templates	

Correct Answer:

Answer Area

Requirement

Object

Configure which status changes trigger notifications

	▼
Email notification profile	
Print management	
Order events	
Workflow	

Configure the design of the notifications

	▼
Organizational email templates	
Email attachments	
SQL Server reporting Services (SSRS) report	
Application email templates	

Reference: <https://docs.microsoft.com/en-us/dynamics365/commerce/email-notification-profiles>

<https://docs.microsoft.com/en-us/dynamics365/commerce/email-templates-transactions>



QUESTION 3

You work as the Finance Manager for a company. The company uses Microsoft Dynamics 365 Finance for its accounting system.

Budgets have been configured and approved for the upcoming fiscal period.

You need to configure budget control to allow only specific users to post transactions that exceed the budget.

Which of the following should you configure?

- A. Budget groups
- B. Main accounts
- C. Over budget permissions
- D. Budget allocations
- E. Budget models

Correct Answer: C

QUESTION 4

Your role of Systems Administrator includes the management of your company's Microsoft Dynamics 365 Finance system.

A company requirement states that all purchase orders for purchases under \$500 must be approved by a line manager. All purchase orders for purchases over \$500 must be approved by the Finance Manager.

You are configuring workflow process in Dynamics 365 Finance to meet the purchase order approval requirements.

You need to configure the permissions in the workflow.

Which of the following actions should the 'originator' be able to perform?

- A. Delegate
- B. Complete
- C. Start a workflow
- D. Approve

Correct Answer: C

QUESTION 5



HOTSPOT

You need to configure the mobile POS terminal used for the store pickups and connect the payment device.

Which components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Requirement

Select the application code base that will be used by the solution.

Connect the payment device to the store pickup terminal.

Component

Modern POS
Cloud POS

OPOS drivers direct connection
Network IP hardware station
Windows drivers direct connection
Network IP direct connection

Correct Answer:

Answer Area

Requirement

Select the application code base that will be used by the solution.

Connect the payment device to the store pickup terminal.

Component

Modern POS
Cloud POS

OPOS drivers direct connection
Network IP hardware station
Windows drivers direct connection
Network IP direct connection

Reference: <https://docs.microsoft.com/en-us/dynamics365/commerce/mpos-or-cpos>

<https://docs.microsoft.com/en-us/dynamics365/commerce/retail-peripherals-overview>



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