



MB-340^{Q&As}

Microsoft Dynamics 365 Commerce Functional Consultant

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QUESTION 1

A company has a Dynamics 365 Commerce call center.

Continuity sales orders that are not yet fulfilled list a product that is no longer in stock

You need to substitute a product on the orders.

What should you do?

- A. Run continuity updates.
- B. Extend continuity lines.
- C. Create continuity child orders.
- D. Update the continuity current event period.

Correct Answer: B

You can update individual lines in existing continuity orders if you have to change the start date or substitute products on those lines.

Reference: <https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/work-with-continuity-programs>

QUESTION 2

A company uses Dynamics 365 Commerce. The company would like to promote 10 specific products for an upcoming holiday.

You must display the list on the category, home, and shopping cart pages.

You need to configure the product collection.

Which product list configuration type should you use?

- A. Related products
- B. Frequently bought together
- C. People also like
- D. Best selling
- E. Curated

Correct Answer: E

Reference: <https://docs.microsoft.com/en-us/dynamics365/commerce/product-collection-module-overview>



QUESTION 3

DRAG DROP

A company deploys Dynamics 365 Commerce.

You make changes to the configuration keys and are creating the first commerce channel. When you select the Configuration Status button, the following error message displays:

A validation template has not been assigned.

In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions

In the Template field, select **RetailVal**.

In the Type field, select **Azure Active Directory**.

Navigate to Commerce shared parameters.

Refresh the data entities by using the Import default template button.

Answer area

Correct Answer:



Actions

Answer area

Navigate to Commerce shared parameters.

In the Type field, select **Azure Active Directory**.

Refresh the data entities by using the Import default template button.

In the Template field, select **RetailVal**.

Explanation: Step 1: Navigate to Commerce shared parameters Step 2: In the Type field, select Azure Active Directory

Example:

1.
In Commerce, go to Commerce Shared Parameters and select Identity
select Identity Providers in the left menu.
2.
Under Identity Providers, do the following:
In the Issuer box, enter the identity provider issuer string. To find your issuer string, see Obtain issuer string for headquarters setup below.
In the Name box, enter a name for your issuer record.
In the Type box, enter Azure AD B2C (id_token).

3.



Etc.

Step 3: Refresh the data entities by using the import default template button.

Step 4: In the Template field, select RetailVal

In Retail Shared Parameters > Entity Validation Template (Tab) click on Import Default Template (button) which will generate the Standard Template for validation. Once this is generated, select the default "RetailVal" template in Template

field.

Save the Retail Shared Parameters and check for the Configuration Status in Retail Store form it should be displayed.

Reference: <https://community.dynamics.com/365/commerce/f/dynamics-365-commerce-forum/277032/configuration-status-is-missing-in-all-retail-stores-actionpane>

<https://docs.microsoft.com/en-us/dynamics365/commerce/set-up-b2c-tenant>

QUESTION 4

A company uses Dynamics 365 Commerce. The company implements Modern POS for store operations.

The company requires a near real-time view of the inventory for the stores. The view must reflect sales throughout the day.

You need to ensure that on-hand quantities for products in the stores are up to date.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Retrieve transactions from stores
- B. Post store statements
- C. Run the Transaction Consistency Checker tool
- D. Calculate store statements
- E. Post inventory

Correct Answer: BD

Reference: <https://docs.microsoft.com/en-us/dynamics365/commerce/calculated-inventory-retail-channels>

QUESTION 5

DRAG DROP

A company uses Dynamics 365 Commerce.

The company revises the receipt numbering format and POS operational policy rules.



You need to implement the new policy rules in the company's retail stores.

Which components should you reconfigure? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or

scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Components	Requirement	Component
Register	Define the receipt numbering format	Component
Device	Void suspended transactions when closing a shift	Component
Receipt profile		
Functionality profile		

Correct Answer:

Components	Requirement	Component
Register	Define the receipt numbering format	Functionality profile
Device	Void suspended transactions when closing a shift	Functionality profile
Receipt profile		
Functionality profile		

Reference: https://docs.microsoft.com/en-us/dynamics365/commerce/reset_receipt_number_sequence

<https://docs.microsoft.com/en-us/dynamics365/commerce/retail-functionality-profile>

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