



MB-600^{Q&As}

Microsoft Dynamics 365 + Power Platform Solution Architect

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QUESTION 1

A company asks you to migrate more than 5,000 records from Dynamics 365 Customer Engagement (on-premises) to the online version of Dynamics 365 Sales.

You used a third-party utility to migrate the data. The city and state are displayed in the field that should show the street address.

You must get the data migrated properly in the next 24 hours but have no one to help with this task. You have no other add-ins and do not want any more customization.

You need to resolve the issues to migrate the data.

What should you do?

- A. Remove data, ensure that field mappings of city and state are correct, and then migrate the data.
- B. Create a custom connector in the Common Data Service, and then migrate the data.
- C. Export the street address field, make changes, and then import the changes.
- D. Manually edit the street address, state, and city field, and then enter appropriate data.

Correct Answer: A

QUESTION 2

Note: This question is part of series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while

others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You want to integrate Microsoft Teams with Dynamics 365 Customer Service.

You install both apps, but Teams is not working when in Dynamics 365 Customer Service.

You need to troubleshoot the situation.

Solution: Change the options to Yes in the System settings of Dynamics 365 Customer Service.

Does the solution meet the goal?

- A. Yes
- B. No

Correct Answer: A

Reference: <https://msdynamicsworld.com/story/integrate-dynamics-365-customer-engagement-apps-microsoft-teams>



QUESTION 3

Note: This question is part of series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

In preparation for a Dynamics 365 Sales and Dynamics 365 Customer Service implementation a client is performing a fit-gap analysis.

You need to evaluate the requirements by using a fit-gap methodology in the context of Dynamics 365 Sales and Dynamics 365 Customer Service.

Solution: Users need to update their accounts and add notes while they are offline.

Does the solution meet the goal?

- A. Yes
- B. No

Correct Answer: B

QUESTION 4

Note: This question is part of series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

In preparation for a Dynamics 365 Sales and Dynamics 365 Customer Service implementation a client is performing a fit-gap analysis.

You need to evaluate the requirements by using a fit-gap methodology in the context of Dynamics 365 Sales and Dynamics 365 Customer Service.

Solution: Quotes and Orders need to push and receive data in real-time from SAP.

Does the solution meet the goal?

- A. Yes
- B. No

Correct Answer: B



QUESTION 5

A client manages users on Dynamics 365 Sales by using Microsoft Azure Active Directory (Azure AD) groups to assign security roles. The client also uses team ownership of records in Dynamics 365 Sales extensively.

Users report that they do not have the access they expect. They cannot edit their own records but can edit team-owned records.

You need to recommend a solution to fix the security role issues while continuing to manage users via Azure AD groups.

What should you recommend?

- A. Assign Security Roles to users directly instead of through Azure AD groups.
- B. Assign Security Roles to the Local Business Owner Team instead of the Owner Team.
- C. Ensure that member security role privileges are set to Direct User.
- D. Assign Security Roles to the Access Team instead of the Owner Team.
- E. Ensure that member security role privileges are set to Default.

Correct Answer: C

Reference: <https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges>

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