MB-600^{Q&As}

Microsoft Dynamics 365 + Power Platform Solution Architect

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QUESTION 1

You need to provide the IT specialists with design diagrams. What should you provide?

A. Dynamics 365 Product Visualize

B. AI Builder

C. Business process modeler (BPM)

D. Entity relationship diagram (ERD)

Correct Answer: D

QUESTION 2

HOTSPOT

You are designing the security model for a company implementing Dynamics 365 Sales.

This company is a large organization with several divisions that have several sets of customer bases. The company has the following requirements:

1.

Permissions must be set at a high level for these divisions and granulized as they get assigned to different departments.

2.

Centralized support staff need read/write access to accounts and the ability to assign accounts to salespeople.

3.

Large-scale projects need cross-functional groups to have permissions to the same accounts.

Which security model should you use for each requirement? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Requirement	Security model
Division-level permissions	▼
	Active Directory groups
	Business Units
	Share records
	Role-based security
Centralized support staff	▼
	Teams
	Business Units
	Field-level security
	Role-based security
Cross-functional groups	▼
	Teams
	Business Units
	Field-level security
	Share records

Correct Answer:

Answer Area

Requirement	Security model
Division-level permissions	▼
	Active Directory groups
	Business Units
	Share records
	Role-based security
Centralized support staff	▼
	Teams
	Business Units
	Field-level security
	Role-based security
Cross-functional groups	▼
	Teams
	Business Units
	Field-level security
	Share records

QUESTION 3

A company provides professional development certifications to technologists around the world. The company uses multiple call centers to support customers. The company plans to implement Dynamics 365 Customer Service. The company must increase productivity for call center employees. The solution must meet the following requirements:

1.

 Handle multiple customer interactions at once.

2.

 Ensure that users can access information from several business applications.

3.

 Interact with customers by using the following channels: chat, phone calls, emails, and online reviews

4.

 Implement all functionality in a single interface

You need to recommend a solution that meets the requirements of the company.

What should you recommend?

A. Omnichannel for Customer Service

B. Live Assist for Microsoft Dynamics 365 Powered by CafeX

C. LinkedIn connector

D. Unified Service Desk

Correct Answer: D

QUESTION 4

An audit reveals that security roles were not set up correctly.

Which three issues may occur? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. All inmate types will have Business Rule permissions on the class\\'s entity.

B. Wardens will have organizational permissions to all records.

C. Federal inmates will have organizational permissions on all classes.

D. Major inmates will have organizational permissions on registration forms.

E. Wardens will have user permissions to all records.

Correct Answer: BDE

QUESTION 5

HOTSPOT

A client is implementing Dynamics 365 Sales. As part of the implementation, an older system with a large amount of transactions is becoming obsolete, though the data continues to be valuable.

You need to recommend solutions that have the least impact on the database size and entity count in Dynamics 365 based on precise requirements.

Which solutions should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Scenario	Suggested solutions
Legacy data is for reference only. Data needs to display on Dynamics 365 forms. No interaction with the records is needed.	▼ Microsoft Azure SQL for storage. Power BI for reporting All legacy data imported to Dynamics 365 Power Apps dataflows for integration
Users need to interact with the data and relate it to new records.	▼ Microsoft Azure SQL for storage: Power BI for reporting Microsoft Azure SQL for storage: virtual entities for interaction All legacy data imported to Dynamics 365
Data needs to be retained for executive reporting purposes only.	▼ Microsoft Azure SQL for storage: Power BI for reporting Microsoft Azure SQL for storage: virtual entities for interaction All legacy data imported to Dynamics 365 Power Apps dataflows for integration

Correct Answer:

Answer Area

Scenario	Suggested solutions
Legacy data is for reference only. Data needs to display on Dynamics 365 forms. No interaction with the records is needed.	▼ Microsoft Azure SQL for storage. Power BI for reporting All legacy data imported to Dynamics 365 **Power Apps dataflows for integration**
Users need to interact with the data and relate it to new records.	▼ Microsoft Azure SQL for storage: Power BI for reporting Microsoft Azure SQL for storage: virtual entities for interaction **All legacy data imported to Dynamics 365**
Data needs to be retained for executive reporting purposes only.	▼ **Microsoft Azure SQL for storage: Power BI for reporting** Microsoft Azure SQL for storage: virtual entities for interaction All legacy data imported to Dynamics 365 Power Apps dataflows for integration

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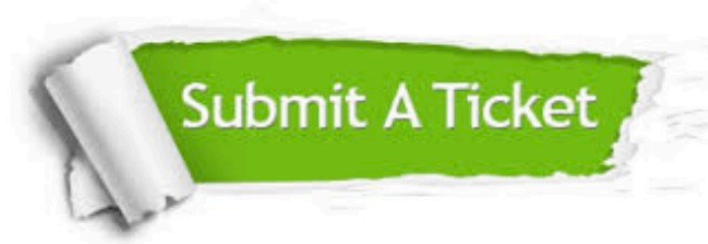
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