



Microsoft Dynamics 365 Fundamentals

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QUESTION 1

You run Dynamics 365 and line-of-business applications on-premises. Self-hosting costs are becoming prohibitive. Due to compliance regulations, Dynamic 365 Finance and Operations data must remain on-premises. You migrate all

managed solutions and Dynamics 365 Customer Engagement data to Dynamics 365 in the cloud.

You need to determine which cloud service deployment model is being used.

Which type of cloud service model is being used?

- A. Microsoft Azure Virtual Machine deployment
- B. platform as a service (PaaS)
- C. hybrid deployment
- D. software as a service (SaaS)

Correct Answer: C

QUESTION 2

DRAG DROP

You need to create a new Dynamics 365 application that limits users to viewing only customer accounts.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Answer area
Offi
Conto
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Correct Answer:



Actions	Answer area	
Go to the Office 365 admin center.	Create a new owerApp app.	
	Add components to the app.	
	Save the app.	6
	Publish the app.	$\overline{\diamond}$
Add flows to the app.	mare	C

QUESTION 3

A university is implementing Dynamics 365 for Customer Engagement.

You need to purchase the minimum number of full licenses.

How many licenses should you purchase?

A. 5 B. 10 C. 15 D. 20 Correct Answer: A

QUESTION 4

DRAG DROP

You need to choose the appropriate type of Dynamics 365 Customer Engagement solution for each scenario.

Which solution types should you select? To answer, drag the appropriate solution types to the correct scenarios. Each solution type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll

to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

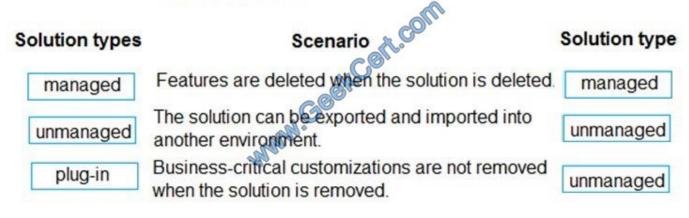


Answer Area

Solution types	Scenario COM	Solution type
managed	Features are deleted when the solution is deleted.	
unmanaged	The solution can be exported and imported into another environment.	
plug-in	Business-critical customizations are not removed when the solution is removed.	

Correct Answer:

Answer Area



QUESTION 5

You are a system administrator for an organization that has Dynamics 365 for Sales and Dynamics 365 for Customer Service.

A user who logs in to the Microsoft 365 portal sees only Dynamics 365 for Sales. You need to enable the user to see Dynamics 365 for Customer Service.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. In Dynamics 365 model driven apps, enable the features
- B. In PowerApps, create the application
- C. Type the URL of the web application for Dynamics 365 for Customer Service



- D. Assign the correct security role to the user\\'s ID
- E. Add the correct licensing to the user ID in Active Directory

Correct Answer: DE

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