

# MB2-712<sup>Q&As</sup>

Microsoft Dynamics CRM 2016 Customization and Configuration

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#### **QUESTION 1**

The account of a user named User1 is assigned three security rotes. The security roles are defined as shown in the following tables.

Base role					
Entity	Read	Write	Delete		
Account	Organization	User	None		
Opportunity	None	None	None		

Sales role				
Entity	Read	Write	Delete	
Account	User	Business Unit	User	
Opportunity	Business Unit	User	None	

Marketing role					
Entity	Read	Write	Delete		
Account	Business Unit	None	None		
Opportunity	Organization	None	None		

You need to identify which permissions to the account entity are assigned to User1. What should you identify?

A.

Correct Answer: E

#### **QUESTION 2**

You have a Dynamics CRM organization.

You create a custom entity named Real Estate Property.

You are creating a one-to-many (1:N) relationship between the account entity and Real Estate Property.

You need to identify what will occur by creating the relationship.

What should you identify?

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- A. A lookup field will be added to the account entity. Nothing will be added to Real Estate Property.
- B. A lookup field will be added to Real Estate Property. A lookup field will be added to the account entity.
- C. A lookup field will be added to Real Estate Property. Nothing will be added to the account entity.
- D. A custom field will be added to Real Estate Property. A custom field will be added to the account entity.

Correct Answer: C

#### **QUESTION 3**

For the account entity, you need a form that can be opened by sales users only. You save a copy of the main contact form and you name the copy Sales form. What should you do next?

- A. Create a business rule.
- B. Add a web resource.
- C. Modify the Form Properties.
- D. Enable security roles.

Correct Answer: D

#### **QUESTION 4**

At your company, a user named User1 uses Dynamics CRM Online.

User1 leaves the company.

You need to prevent User1 from accessing CRM Online. What are two possible ways to achieve the goal? Each correct answer presents a complete solution.

- A. Reassign the records owned by User1.
- B. Disable User1 in CRM.
- C. Delete User1 from Microsoft Office 365.
- D. Revoke the Microsoft Office license.
- E. Revoke the CRM license.

Correct Answer: CE

#### **QUESTION 5**

You need to make a business process flow for a custom entity. What should you do first?

A. Perform a Save As on an existing business process flow.



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- B. Place the business process flow in the default solution.
- C. Add a process that has a reference to the custom entity.
- D. Enable the entity for business process flows.

Correct Answer: D

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