



MB2-712^{Q&As}

Microsoft Dynamics CRM 2016 Customization and Configuration

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QUESTION 1

You have a Dynamics CRM organization.

You need to ensure that sales users can access the organization by using the Microsoft Dynamics CRM Windows Store app.

What should you do?

- A. Modify the System Settings for the organization.
- B. Assign the Delegate user role to the users.
- C. Configure a server profile.
- D. Enable the CRM for mobile security privilege for a security role.

Correct Answer: D

QUESTION 2

You have a custom entity named Entity1 that has three activated business process flows named BPF1, BPF2, and BPF3. You need to ensure that BPF2 is visible only to customer service representatives from the web client. What should you do? What should you do?

- A. Branch the process flow.
- B. Configure security roles.
- C. Edit the process scope.
- D. Rename BPF2 to come before BPF1.
- E. Edit the definition of Entity1.

Correct Answer: B

QUESTION 3

You create a new mailbox record for a user.

You define the synchronization methods for incoming and outgoing email, contacts, tasks, and appointments.

You need to ensure that the mailbox can send and receive email.

Which two actions should you perform? Each correct answer presents part of the solution.

- A. Set the Is Forward Mailbox setting to Yes.
- B. Configure the Approve Email setting.



- C. Set the Is Forward Mailbox setting to No.
- D. Configure the Apply Default Email Settings setting.
- E. Configure the Test and Enable Mailboxes setting.

Correct Answer: CE

QUESTION 4

You use server-side synchronization for email in a Dynamics CRM organization.

An office assistant reports that he is unable to send email on behalf of his manager. The manager can send and receive email as expected.

You need to ensure that the office assistant can send email on behalf of the manager.

What should you do?

- A. Instruct the office assistant to modify the Email settings in personal options.
- B. Reconfigure the outgoing configuration settings for the mailbox of the assistant.
- C. Edit the email server configuration.
- D. Instruct the manager to modify the Email settings in personal options.

Correct Answer: D

QUESTION 5

You are the new administrator for an existing Dynamics CRM organization.

The prior administrator made auditing available in CRM, and then turned off auditing for the account records. You need to implement auditing for the account records. What should you do?

- A. Assign the View Audit Summary privilege.
- B. Delete the previous audit log partitions.
- C. Modify the account entity definition.
- D. Assign the View Audit History privilege.

Correct Answer: D

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