

MB2-715^{Q&As}

Microsoft Dynamics 365 customer engagement Online Deployment

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QUESTION 1

You are the system administrator for a medical company. You need to configure Microsoft SharePoint Online to work with Microsoft Dynamics 365. Once integrated, which two outcomes can be achieved? Each correct answer presents a complete solution.

- A. Users can sign in once and do not have to sign in to both Microsoft Dynamics 365 and Microsoft SharePoint
- B. Users can create folders in Microsoft SharePoint from the Microsoft Dynamics 365 command bar.
- C. Users can perform Microsoft SharePoint actions from the Microsoft Dynamics 365 command bar.
- D. Users can create new site collections in Microsoft SharePoint from the Microsoft Dynamics 365 command bar.

Correct Answer: BD

QUESTION 2

Which two versions of Microsoft Dynamics CRM require an upgrade in order to use the Dynamics 365 for phones app? Each correct answer presents a complete solution

- A. Microsoft Dynamics CRM 2016 SP 1 Online
- B. Microsoft Dynamics CRM 2016 On-Premises
- C. CRM 2015 Update 1 On-Premises
- D. Microsoft Dynamics CRM 2015 Online

Correct Answer: CD

QUESTION 3

You are a system administrator using Microsoft Dynamics 365.

You have recently scheduled and approved an update on your production instance. Testing on a sandbox instance indicates that more time is needed before the production instance is ready for the update.

Which two statements regarding scheduling updates are true? Each correct answer presents a complete solution.

- A. A scheduled and approved update can be changed by any user with the correct privileges.
- B. A scheduled and approved update can be changed only by the user who approved it.
- C. A scheduled but not approved update can be changed.
- D. A scheduled and approved update cannot be changed.

Correct Answer: AB

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QUESTION 4

You are a Microsoft Dynamics 365 system administrator.

You need to configure Microsoft Dynamics 365 and Microsoft Exchange Online to work together so that users can automatically track incoming email messages.

Which three steps should you perform? Each correct answer presents part of the solution.

- A. Configure mailboxes and approve email.
- B. Use correlation to track email conversations.
- C. Configure the email server profile.
- D. Configure appointments, contacts, and tasks on a Microsoft Dynamics 365 mailbox record.
- E. Configure incoming email to server-side synchronization or Email Router.

Correct Answer: ABE

QUESTION 5

You are working for an organization that uses Microsoft Dynamics 365. You have just made some changes to forms that are used both in the web application and the Microsoft Dynamics 365 for phones app.

You need to ensure that your users have access to the new configurations and that the first mobile user does not experience performance issues.

What should you select?

- A. Prepare Client Customizations only
- B. Publish All Customizations only
- C. Prepare Client Customizations, then Publish All Customizations
- D. Publish All Customizations, then Prepare Client Customizations

Correct Answer: D

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