



# MB2-715<sup>Q&As</sup>

Microsoft Dynamics 365 customer engagement Online Deployment

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### QUESTION 1

You are the system administrator for a public-sector organization that uses Microsoft Dynamics 365. Your organization allows staff to select from three different models of mobile devices.

You need to create mobile responsive apps that can operate on all of these devices, as well as on a desktop computer, to achieve this goal without writing any code and while maintaining security and platform independence.

In which tool should you build this mobile app?

- A. Visual Studio
- B. InfoPath
- C. PowerApps
- D. Xamarin

Correct Answer: B

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### QUESTION 2

You are the administrator of a Microsoft Dynamics 365 instance.

Staff want to take advantage of Microsoft Exchange inbox folders in Microsoft Outlook to sort and track the email messages they have with customers.

Which action must you take to fulfill their request?

- A. Use smart matching.
- B. Use folder-level tracking.
- C. Use tracking tokens.
- D. Use correlation to track email conversations.

Correct Answer: A

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### QUESTION 3

You are the network manager for a company that wants to implement Microsoft Dynamics 365. Your users have Active Directory accounts. These accounts are stored on-premises. Management wants users to have a seamless login experience, using Single Sign-On (SSO). What should you do to accomplish this goal?

- A. Synchronize Active Directory with Microsoft Office 365.
- B. License all users for Microsoft Dynamics 365 in the Office 365 Admin Portal.



- C. Implement Active Directory Federation Services.
- D. Create accounts within the Microsoft Office 365 Admin Portal.

Correct Answer: D

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#### QUESTION 4

You are the technology director for a large company that plans to implement Microsoft Dynamics 365. You are researching the type of licensing that is required for Microsoft Dynamics 365. Which Microsoft Dynamics 365 App is only available with Microsoft Dynamics 365 Plan 2?

- A. Customer Service
- B. Operations
- C. Sales
- D. Field Service

Correct Answer: B

Explanation: <https://www.microsoft.com/en-us/dynamics365/pricing>

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#### QUESTION 5

You are a system administrator.

You add a new sandbox instance to your ten

How does this affect your storage limit?

- A. It will add 10 GB.
- B. It will add 2 GB.
- C. It will make no change to your storage limit.
- D. It will add 5 GB

Correct Answer: A

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