



MB2-715^{Q&As}

Microsoft Dynamics 365 customer engagement Online Deployment

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QUESTION 1

You are a system administrator, and your company recently began using Microsoft Dynamics 365. You need to perform a full copy from a training sandbox instance to one of your production instances. What should you do?

- A. Switch the production instance to a sandbox, and perform a full copy from training.
- B. Place the production instance in Administration mode, and perform a full copy from training.
- C. Perform a full copy from the training instance to the production instance.
- D. Switch the training instance to production, and perform a full copy.

Correct Answer: B

QUESTION 2

You are the network manager for a company that wants to implement Microsoft Dynamics 365. Your users have Active Directory accounts. These accounts are stored on-premises. Management wants users to have a seamless login experience, using Single Sign-On (SSO). What should you do to accomplish this goal?

- A. Synchronize Active Directory with Microsoft Office 365.
- B. License all users for Microsoft Dynamics 365 in the Office 365 Admin Portal.
- C. Implement Active Directory Federation Services.
- D. Create accounts within the Microsoft Office 365 Admin Portal.

Correct Answer: D

QUESTION 3

You are an administrator for an organization that uses Microsoft Dynamics 365.

Your mobile users are often in areas where they do not have Internet access, but they still need to be able to access and edit records through the Dynamics 365 app for mobile phones.

What should you do?

- A. Instruct users to view the needed records prior to entering an area with no Internet access so they can view them through the recent records cache.
- B. Allow users to use Microsoft Dynamics 365 for Outlook, and instruct users on how to configure the offline filters.
- C. Enable the enhanced offline experience in Settings > Mobile Offline in Microsoft Dynamics 365 and adjust the Organization data download filter on each of the needed entities.



D. In the entity settings under Outlook and Mobile, configure the Organization data download filter for each of the needed entities.

Correct Answer: B

QUESTION 4

Microsoft Dynamics 365 and Skype for Business are implemented at your company.

You recently became system administrator, and you notice that the Skype for Business presence is not displaying in Microsoft Dynamics 365.

What should you do in Microsoft Dynamics 365 to resolve this issue?

- A. Enable country/region code prefixing.
- B. Select the provider for Click-to-Call.
- C. Change user settings for the security roles.
- D. Enable presence for the system.

Correct Answer: B

QUESTION 5

You are the system administrator for a medical company. You need to configure Microsoft SharePoint Online to work with Microsoft Dynamics 365. Once integrated, which two outcomes can be achieved? Each correct answer presents a complete solution.

- A. Users can sign in once and do not have to sign in to both Microsoft Dynamics 365 and Microsoft SharePoint
- B. Users can create folders in Microsoft SharePoint from the Microsoft Dynamics 365 command bar.
- C. Users can perform Microsoft SharePoint actions from the Microsoft Dynamics 365 command bar.
- D. Users can create new site collections in Microsoft SharePoint from the Microsoft Dynamics 365 command bar.

Correct Answer: BD



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